

HEALTH & TREATMENT

HEALTH

Information about accessing healthcare appears in the Identification & Income chapter. Read that chapter for information about how to apply for Healthy San Francisco and affordable health insurance programs. Transitions Clinic (listed in this chapter) specializes in post-prison healthcare.

SAN FRANCISCO BEHAVIORAL HEALTH ACCESS CENTER (BHAC)

The Behavioral Health Access Center (BHAC) is the assessment, referral and placement unit of the Community Behavioral Health Services (CBHS) of the San Francisco Department of Public Health. BHAC directly assesses clients who self refer or are referred by various providers throughout the City. Once assessed, individuals may be placed in outpatient treatment, residential treatment, or connected to other appropriate services in the community.

For substance abuse or mental health treatment referrals, call 1-800-750-2727.

Languages: English, Spanish, Chinese, Tagalog.

Location: 1380 Howard Street, San Francisco, CA 94103.

CALIFORNIA HIV/AIDS HOTLINE

If you have a question about HIV/AIDS or STDs, call the California HIV/AIDS hotline. A trained phone counselor is available to help you in English or in Spanish.

Toll Free in California:

(800) 367-AIDS (2437)

(888) 225-AIDS (2437) (TTY)

In San Francisco and outside California:

(415) 863-AIDS (2437)

Hours: Monday – Friday, 9:00am to 5:00pm

(until 9:00pm on Tuesdays)

Website: www.aidshotline.org

Mailing Address:

California AIDS Hotline

995 Market Street, #200

San Francisco, CA 94103

Email Address:

Contact-us@AIDSHotline.org

ALCOHOLICS ANONYMOUS

Alcoholics Anonymous is a fellowship of men and women who share their experience, strength and hope with each other that they may solve their common problem and help others to recover from alcoholism. The only requirement for membership is a desire to stop drinking. There are no fees, and there are more than 700 meetings in the area. A complete listing is available at <http://www.aasf.org> or through the Intercounty Fellowship of Alcoholics Anonymous:

(415) 674-1821 (from SF)

(415) 499-0400 (from Marin)

Email: help@aasf.org

Mobile Devices: www.aasf.org/m

1821 Sacramento Street

San Francisco, CA 94109

Oficina Central Hispana:

(415) 554-8811

NARCOTICS ANONYMOUS

Narcotics Anonymous makes no distinction between drugs, including alcohol. Membership is free, and the group is not affiliated with any organizations outside of NA. Some meetings have specific focuses or may be particularly appropriate for certain people. Meeting schedules, information on wheelchair accessibility, and special foci, are available online, at http://www.sfna.org/meeting_schedule.html, and by calling the NA Helpline, (415) 621-8600.

Area Service Office and Bookstore

78 Gough Street, San Francisco, CA 94102

Bookstore phone: (415) 864-3155

Bookstore Hours: Saturdays 12pm to 4pm

Email: ASO@sfna.org

Web site: <http://www.sfna.org>

CENTRAL AMERICAN RESOURCE CENTER (CARECEN)

Second Chance Tattoo Removal Program provides tattoo removal services for young adults wishing to remove gang-related tattoos. Dental services include emergency dental care, cleanings, examinations, x-rays, extractions, root canals, fillings, pit and fissure sealants, denture repairs, crowns, and referrals for other dental services. www.carecensf.org

To Get Connected

Phone: For tattoo removal services, call (415) 642-4418; general, (415) 642-4400.

Email:

Specific Intake Days and Times: Contact FAP Staff in jails or submit a medical care request form.

Hours: Monday – Friday, 9:00am to 5:00pm

Location: 3101 Mission Street, Suite 101, San Francisco, CA 94110

Notes: No referral needed. Make an appointment or drop in to inquire.

Things To Know

Languages Spoken: English and Spanish

How does this program serve individuals whose primary language is not English? For other than Spanish we can access interpretation services.

What to Bring: Second Chance Tattoo Removal Program Application or Referral.

Accessibility: Wheelchair accessible. Other disabilities are accommodated.

Client fees, if any: Free to those who qualify.

Eligible Population: All individuals and family members. For tattoo removal services, ages 13-25 only.

Men, Transgender people, Pregnant women

Primary Population/Community Served: African American, Asian/Pacific Islander, Hispanic/Latino, American Indian/Alaskan, Lesbian/Gay/Bisexual/Transgender, Immigrant

Faith Based: No.

Direct Services: Tattoo Removal. Referrals to other resources available as needed.

COMMUNITY ACUPUNCTURE PROJECT EAR CLINIC AT THE AMERICAN COLLEGE OF TRADITIONAL CHINESE MEDICINE (ACTCM)

The American College of Traditional Chinese Medicine's Community Acupuncture Project brings ACTCM clinical faculty and interns to various locations in San Francisco. On average, ACTCM provides more than 20,000 treatments in its Community Clinic and off-site Community Acupuncture Project (CAP) sites annually. www.actcm.edu

To Get Connected

Contact Person: Teresa Durling, receptionist

Phone: (415) 282-9603 **Fax:** (415) 282-9037

Drop-In Clinic Hours: Please call for clinic hours and days

Location: 555 De Haro Street, Room G, San Francisco, CA 94107

Notes: No referral needed. Drop-in only.

Things To Know

Languages Spoken: English, Spanish, Mandarin, Cantonese

Accessibility: Wheelchair accessible.

Client fees, if any: The clinic is donation based. However, we will not turn anyone away for a lack of ability to make a donation.

Eligible Population: All individuals and family members.

Faith Based: No.

Direct Services: Acupuncture. Referrals to other resources available as needed.

MISSION NEIGHBORHOOD HEALTH CENTER *CLINICA ESPERANZA*

To provide culturally and linguistically appropriate services to under-served members of the community that reside primarily in the Mission District, with an emphasis on Spanish-speaking and bilingual clients. Our services of HIV care, treatment and prevention, and support to those infected and affected by HIV seeks to improve the lives and health of the community.

www.mnhc.org

To Get Connected

Contact Person: David Diaz, Treatment Link Specialist

Phone: (415) 552-1013 x319

Fax: (415) 552-0529

Email: daviddiaz@mnhc.org

Hours: Intake, Monday – Friday, 3:00pm to 5:00pm

Location: 240 Shotwell Street, San Francisco, CA 94110

Notes: No referral needed. Drop-ins allowed between 3-5pm, M-F.

Things To Know

Languages Spoken: English, Spanish

What to Bring: Proof of SF Residency.

Program will assist entering clients in getting this.

Accessibility: Wheelchair accessible. Other disabilities are accommodated.

Eligible Population: All individuals and family members, 18 and older.

Primary Community Served: Hispanic/Latino, Lesbian/ Gay/ Bisexual/ Transgender, Immigrant, Spanish

Faith Based: No.

Direct Services: Emergency Shelter; Permanent Housing; Rental Move-in Assistance; Transitional Housing; Clothing vouchers; Food vouchers; Shower Facilities referrals; Transit Vouchers for case management or health-related appointments as needed; Mental Health Treatment; Substance Abuse Treatment; Co-occurring Disorder/Dual Diagnosis Treatment; Medical Care; Dental Care; Health & Wellness Education; Intensive Case Management; Individual Counseling/Therapy; Outreach; Post-Incarceration Support. Referrals to other resources available as needed.

SOUTH OF MARKET HEALTH CENTER

South of Market Health Center is a non-profit community health center that provides comprehensive medical, dental and podiatry services to individuals, children and families who have difficulty getting healthcare. We are a full-service clinic in the South of Market Area, providing high quality healthcare to over 5,000 patients every year.

To Get Connected

Contact Person: Any staff.

Email: info@smhcsf.org

Main Clinic:

551 Minna Street, San Francisco, CA 94103

Phone: (415) 626-2951

Hours: Monday through Thursday, 8:00am-5:00pm; Friday through Saturday 8:00am-3:30pm.

Senior Clinic (For patients 55+):

317 Clementina, San Francisco, CA 94103

Phone: (415) 284-2270

Hours: Monday through Thursday, 8:00am-5:00pm; Friday 8:00am-3:30pm.

Things To Know

Languages Spoken: English, Spanish, Tagalog, Farsi, and Chinese

Accessibility: Wheelchair accessible. Other disabilities are accommodated.

Eligible Population: Families and individuals with little or no health coverage.

Primary Community Served: South of Market residents.

Faith Based: No.

Direct Services: SMHC provides a wide range of high quality primary medical, disease prevention, dental and podiatry care. Pre-natal and well-baby care, patient education and outreach are also available.

TRANSITIONS CLINIC

Transitions Clinic is a unique primary care clinic dedicated to recently released chronically-ill men and women and their families. Transitional and primary care services are available within the first two weeks upon release from prison. Patients are supported by community health workers who have a history of incarceration. www.transitionsclinic.org

To Get Connected

Contact Persons: Ron Sanders and Juanita Alvarado, Community Health Workers

Phone: (415) 933-4403, (415) 730-5357

Email: rnsnd4@aol.com,
jjalvarado33@yahoo.com

Clinic Hours: Thursday, 8:00am to 5:00pm;
Friday, 8:00am to 12:00pm.

Location: Southeast Health Center
2401 Keith Street, San Francisco Ca 94124

Public Transportation: T Train, 54, 29

Notes: No drop-ins, must have appointment scheduled. Can be screened by community health workers by phone. For future doctor's appointments, please contact community health workers.

Things To Know

Languages Spoken: English, Spanish, others.

What to Bring: State-issued ID, Social Security Card, and Proof of SF Residency. No additional documentation needed prior to entry, but will need these documents in 30 days for Healthy San Francisco insurance program. Program will assist entering clients.

Accessibility: Wheelchair accessible. **Client fees, if any:** None

Eligible Population: Men, Women, Transgender people, Pregnant women, and families.

Primary Community Served: All.

Faith Based: No

Community Health Workers Services: All patients are supported by trained community health workers with a history of incarceration. Our clinic partners with many community organizations and are not funded by the criminal justice system.

Direct Services: Medical care; Health & Wellness education; Individual Counseling/therapy; Mentorship; Outreach; Post-Incarceration support. Referrals to other resources available as needed; including referral for employment, housing, mental health and substance use treatment. Medical care on site: buprenorphine (suboxone), optometry, podiatry, acupuncture, smoking cessation classes, lab services and nutrition. Clothing & food access upon request.

U.S. DEPARTMENT OF VETERAN AFFAIRS *SAN FRANCISCO VA DOWNTOWN CLINIC*

The SFVAMC Downtown Clinic offers primary care and a wide array of mental health services, including group and individual counseling, substance abuse, PTSD, and compensated work therapy. The clinic is one of VHA's first Comprehensive Homeless Veterans Centers providing a full range of services to homeless veterans, and it provides special care to homeless veterans through the Health Care for Homeless Veterans program. The Downtown Clinic is a part of the San Francisco VA Medical Center System. www.sanfrancisco.va.gov

To Get Connected

San Francisco VA Downtown Clinic

Location: 401 3rd Street, San Francisco, CA 94107

Phone: (415) 281-5100

Hours: Monday-Friday, 8:00am to 4:30pm

Notes: No referral needed. Drop-ins welcome.

San Francisco VA Medical Center

Location: 4150 Clement Street, San Francisco, CA 94121

Phone: (415) 221-4810

Things To Know

Languages Spoken: English, Tagalog. Translation services available for other languages.

What to Bring: Discharge form DD214. Program will assist entering clients in getting this.

Accessibility: Wheelchair accessible. Other disabilities are accommodated.

Client fees, if any: None collected here, means test determines fees.

Eligible Population: All Veterans of the U.S. Military.

Primary Community Served: African American, Hispanic/Latino, Lesbian/Gay/Bisexual/Transgender

Faith Based: No.

Direct Services: Emergency Shelter; Transitional Housing CWT/TR program; Access to Internet; Clothing; Food/Prepared Meals; Hygiene/Personal Care Items; Phone/Voicemail; Shower Facilities; Storage Facilities; Mental Health Treatment; Substance; Abuse Treatment; Medical Care; Anger Management; Group Counseling/Therapy; Outreach. Referrals to other resources available as needed.

WESTSIDE COMMUNITY SERVICES SERVICES FOR ADULTS

Westside Community Services has been providing an array of community-based prevention, mental health, substance abuse, and social services to clients in the City and County of San Francisco for 40 years. Incorporated in 1967, Westside is one of the oldest community-based mental health agencies in the nation. The range of programs and services has varied over the years, while a commitment to providing excellent, high-quality, culturally and community appropriate programs has remained central to the core of the organization.

www.westside-health.org

To Get Connected

Behavioral Health Services

Location: 245 11th Street, San Francisco, CA 94103

Phone: (415) 355-0311

Fax: (415) 355-0349

Email: crisisclinic@westside-health.org
outpatient@westside-health.org
ACT@westside-health.org

Methadone Maintenance & Detoxification

Location: 1301 Pierce Street, San Francisco, CA 94115

Phone: (415) 563-8200

Fax: (415) 563-5985

Email: methadone@westside-health.org

HIV Testing, Counseling & Linkages

AIDS Case Management & Home Care

Location: 245 11th Street, San Francisco, CA 94103

Phone: (415) 355-0311

Fax: (415) 355-0358

Email: AIDS@westside-health.org

CTL@westside-health.org

Things to Know

Languages Spoken: English

Accessibility: Wheelchair accessible.

What to Bring: Program may require photo ID or other documentation. Contact Westside for specifics.

Client Fees: Free, sliding scale. Medi-Cal share of cost, if appropriate.

Eligible Population: San Francisco residents; other eligibility requirements may apply. Contact program for specifics.

Primary Community Served: African American, HIV+, adults living with mental illness.

Faith Based: No

Direct Services: advocacy, chemical dependency services, outreach, in-home support, prevention, therapeutic interventions, care coordination, medication monitoring and health screening, crisis assessment, and intervention.

WOMEN'S COMMUNITY CLINIC *WOMEN'S COMMUNITY CLINIC OUTREACH SERVICES*

The mission of the Women's Community Clinic is to improve the health and well-being of women and girls. We believe preventive, educational care is essential to lifelong health and that all women deserve excellent health care, regardless of their ability to pay. We work hard to ensure that each client feels comfortable and safe using her voice to direct the care she receives. www.womenscommunityclinic.org

To Get Connected

Phones staffed: Monday – Friday, 1:00pm to 9:00pm; Tuesday, Friday and Saturday, 9:30am to 1:00pm

Appointment Hours: Monday and Wednesday, 5:00pm to 9:00pm; Tuesday and Thursday, 1:00pm to 9:00pm; Friday, 9:00am to 5:00pm; Saturday, 9:00am to 1:00pm.

Drop-in Hours: Tuesdays, beginning at 8:30am. Open until full.

Location: 2166 Hayes St. Suite 104
San Francisco, CA 94117

Notes: No referral needed. Drop-ins allowed. See above.

Things To Know

Languages Spoken: English, Spanish

Accessibility: Wheelchair accessible.

Client fees, if any: All services are free.

Eligible Population: Women, Transgender people, 12 years and older, Women with children.

Faith Based: No.

Direct Services: Clothing; Food/Prepared Meals; Hygiene/Personal Care Items; Medical Care; Health & Wellness Education. Referrals to other resources available as needed.

RESIDENTIAL TREATMENT FACILITIES

Temporary housing with structured treatment and services focused on recovery from substance abuse and mental health issues. Transitional housing, including clean and sober housing, is listed in the Housing chapter.

ASIAN AMERICAN RECOVERY SERVICES

Our primary goal is to change an individual's substance-abusing lifestyle. This change comes about through four fundamental processes. First, individuals must acknowledge their problems, their own roles and responsibilities in abusing substances. Second, they must have the willingness to resolve and change their substance abusing behavior. Third, there needs to be an understanding and reconciliation of any conflict within themselves, their families and cultural traditions. Finally, they need to develop abilities and skills in managing their lives in the social, economic and political reality of their environment and community. The AARS-residential is a therapeutic community which recognizes the need for providing structure, support and opportunity within a multi-cultural environment. It is a highly structured environment with defined boundaries, both moral and ethical. The program employs community imposed sanctions as well as earned advancement of status and privileges as part of the recovery and growth process. Being part of something greater than oneself is an especially important factor in facilitating positive growth. www.aars-inc.org

To Get Connected

Contact Persons: Stephen Fields, Program Manager

Phone: (415) 750-5111 **Fax:** (415) 776-1011

Email: sfields@aars-inc.org

Facility Hours: 24 hours/7days. Intake hours Monday – Friday, 9:00am to 5:00pm

Location: 2024 Hayes Street, San Francisco, CA 94117

Notes: No referral needed. Call or write for appointment. No drop-ins.

Things To Know

Languages Spoken: English, Cantonese

What to Bring: Proof of SF Residency, TB Clearance. Program will assist entering clients in getting these.

Accessibility: Wheelchair accessible. Other disabilities accommodated.

Client fees, if any: No fee.

Eligible Population: Men, Women, 18 and older. May not have criminal conviction for sex offense, gang-related offense, or arson. May not be a registered sex offender.

Primary Community Served: Asian/Pacific Islander

Faith Based: No.

Direct Services: Transitional Housing; Access to Internet; Assistance Getting Drivers License or Other ID; Clothing; Food/Prepared Meals; Hygiene/ Personal Care Items; P.O. Box/Mail Service; Phone/Voicemail; Shower Facilities; Substance; Abuse Treatment; Co-occurring Disorder/Dual Diagnosis Treatment; Anger Management; Group Counseling/Therapy; Intensive Case Management; Individual Counseling/Therapy; Outreach; Assessment & Application for Food Stamps; Assessment & Application for General Assistance; Family Reunification. Referrals to other resources available as needed.

DELANCEY STREET FOUNDATION

Delancey Street is a residential education center for former substance abusers and ex-convicts. Its philosophy is that the people with the problems can teach themselves to become the solution. The program requires a minimum two-year commitment, and many individuals stay for longer. delanceystreetfoundation.org

To Get Connected

Contact Persons: Sonny Rendall, Intake Coordinator

Phone: (415) 512-5104 **Fax:** (415) 512-5141

Facility Hours: 24 hours/7 days

Location: 600 Embarcadero, San Francisco, CA 94107

Notes: No referrals needed. Drop-ins welcome.

Things To Know

Languages Spoken: Residents speak English, Spanish, French

Accessibility: Wheelchair accessible. Other disabilities accommodated.

Client fees, if any: No fee.

Eligible Population: Men, Women, Transgender people, ages 18 older. May not have a criminal conviction for arson; may not be a registered sex offender; may not have a serious medical/mental health condition requiring medication.

Primary Communities Served: African American, Asian/Pacific Islander, Hispanic/Latino

Faith Based: No.

Direct Services: Transitional Housing; Assistance Getting Drivers License or Other ID; Clothing; Food/Prepared Meals; Hygiene/Personal Care Items; Shower Facilities; Medical Care/Emergency; Anger Management; Mentorship; Basic/Remedial Education; College & Graduate Education; GED & High School; Education; Reading/Literacy; Vocational Education; Employment Training; Employment Retention; Job Readiness/Life Skills; Money Management/Personal Financial Education; Inmate & Parolee Legal Issues; Voting Outreach & Education; Parenting Support/Education (Kids Days, Parent Days). Referrals to other resources available as needed.

FRIENDSHIP HOUSE

Residential treatment facility dedicated to serve American Indian communities, and all people with alcohol/drug abuse issues who would benefit from pro-social model of treatment influenced by American Indian traditions. www.friendshiphousesf.org

To Get Connected

Contact Person: Annika Gangale, Intake
Phone: (415) 865-0964 **Fax:** (415) 575-4065
Hours: Monday-Friday, 8:00am-5:00pm
Location: Must call first – Intake done over the phone.
Notes: No referral needed. No drop-ins. Must call for appointment first.

Things To Know

Languages Spoken: English, Navajo, and other American Indian languages.
What to Bring: California-Issued ID and TB Clearance, current within last 6 months. (If ID is from any state other than Calif., a Tribal ID is required.)
Accessibility: Wheelchair accessible. Other disabilities are accommodated.
Client fees, if any: Sliding scale.
Eligible Population: All individuals with no convictions for arson, no serious medical, psychological or emotional conditions that could interfere with participation in social-model treatment program. Must be clean and sober for at least 72 hours. (Women may bring 1 or 2 children ages 0-5.)
Primary Community Served: Individuals 18 and older in need of residential drug/alcohol treatment.
Faith Based: Yes.

Direct Services: Housing and comprehensive services in support of treatment goals, for 6-12 months; Case management; Life skills development; Relapse prevention; Family counseling/Reunification; Job readiness training; Assistance with transition back into the community. Referrals to other resources available as needed.

JELANI, INC.

Residential drug treatment program for families. www.jelaniinc.org

To Get Connected

Contact Person: Norman Mathis, Intake Coordinator

Phone: (415) 822-5945 **Fax:** (415) 822-5943

Email: jelanisf4@aol.com

Facility Hours: 24 hours/7 days. Intake hours: Monday – Friday, 9:00am-5:00pm.

Locations:

1601 Quesada Avenue, San Francisco, CA
1638 Kirkwood Avenue, San Francisco, CA
2263 Bryant Street, San Francisco, CA

Notes: No referral needed. Appointment only. (Pregnant women, only, may drop-in.)

Things To Know

Languages Spoken: English and Spanish

What to Bring: Social Security Card; Proof of Residence; TB Clearance. Preferable, but not completely necessary at intake. Some assistance may be available to help gather these documents.

Accessibility: Only the Quesada Ave. address is wheelchair- and other disability-accessible.

Client fees, if any: 80% of public assistance received.

Eligible Population: All Individuals and families, including adults with children, and pregnant women. Must not be convicted of sex offense or arson.

Primary Community Served: African American, Hispanic/Latino

Faith Based: No.

Direct Services: Access to Benefits (SSI, GA, TANF, et al), Accompany to Court Dates, Alcohol/Drug Treatment, Anger Management, Childcare, Co-occurring Disorder/Dual Diagnosis, Counseling, Family Reunification, Life Skills, Parenting Support, Perinatal Services, Residential Housing (6 - 9 months), Services for Children, Trauma Recovery. Referrals to other resources available as needed.

PROGRESS FOUNDATION

Progress Foundation offers medication education, symptom management (mental health), case management, and referrals to other resources. www.progressfoundation.org

To Get Connected

Contact Persons: La Amistad (415) 285-8100; Clay Street: (415) 776-4647; Progress House: (415) 668-1511; Seniors: (415) 821-0697; Ashbury (women & children): (415) 775-6194; Supported Living Program: Phone: (415) 752-3416 Fax: (415) 752-3483
Phone: (415) 503-3029

Residential Treatment Facility Hours: 24 hours/7 days

Supported Living Office: 9:00am to 5:00pm, case manager on-call at all times.

Location: Various Locations. Main Office is 368 Fell Street, San Francisco, CA 94102

Notes: Referral required from any case manager, therapist or psychiatrist.

Things To Know

Languages Spoken: English and Spanish

What to Bring: Proof of San Francisco residency; TB Clearance; a physical within the past 12 months. Program can assist with physical and TB tests.

Accessibility: Avenues, Clay and Ashbury are wheelchair accessible.

Client fees, if any: Sliding scale; free for individuals with no income.

Eligible Population: All individuals and families, including seniors (age 60 and older) with an Axis I mental health disorder. Must not be registered sex offender, must not have a criminal conviction for arson.

Primary Community Served: People with mental illness.

Faith Based: No.

Direct Services: Access to Benefits (SSI, GA, TANF, et al), Accompany to Court Dates, Anger Management, Co-occurring Disorder/Dual Diagnosis, Counseling, Family Reunification, Food/Meals, Healthcare, Life Skills, Parenting Support, Phone/Voicemail, Residential/Housing (varies per program, 2 weeks to 1 year in the programs, no limit in housing), Showers, Transit Vouchers, Trauma Recovery. Referrals to other resources available as needed.

THE SALVATION ARMY *HARBOR HOUSE PROGRAM*

Our mission is to create and deliver integrated solutions to profound social problems. Since 1991, The Salvation Army Harbor House has operated housing programs, provided chemical dependency treatment, workforce solutions, and other supportive services to single parent families with children or in reunification, who are homeless. www.harborhousesf.org

To Get Connected

Contact Persons: Marcy Orosco, Director

Phone: (415) 503-3029 **Fax:**

Email: marcy.orosco@usw.salvationarmy.org

Specific Intake Days and Times: Mon-Fri

Hours: 8am-4pm

Location: Call for location.

Notes: Referral from a case manager or other person in a professional capacity, i. e. parole agent required. By appointment only -- No drop-ins.

Things To Know

Languages Spoken: English

What to Bring: State-Issued ID, TB Clearance, if Veteran, Form DD214.

Program may be able to assist clients in getting these.

Client fees, if any: 30% of income-when income is in place. If just coming from prison, no charge until income in place.

Eligible Population: Men, Women, Women with children, All families. Generally, may not have criminal conviction for violent offense, gang-related offense, or arson. May not have conviction for sex offense or be a registered sex offender. Cannot serve illegal immigrants.

Primary Community Served: African American, Asian/Pacific Islander, Hispanic/Latino, American Indian/Alaskan

Faith Based: No.

Direct Services: Transitional Housing; Access to Internet; Assistance Getting Drivers License or Other ID; Clothing; Food/Prepared Meals; Hygiene/Personal Care Items; P.O.; Box/Mail Service; Shower Facilities; Transit Vouchers; Substance Abuse Treatment; Dental Care; Group Counseling/Therapy; Intensive Case Management; Individual Counseling/Therapy; Mentorship; Outreach; Post-Incarceration Support; Workforce Services; Assessment & Application for Food Stamps, Cal WORKS, General Assistance; Credit Repair; Employment Training; Employment Placement; Employment Retention; Job Readiness/Life Skills; Money Management/Personal Financial Education; Childcare; Family Reunification; Parenting Support/Education Services for Children. Referrals to other resources available as needed.

WALDEN HOUSE 214 HAIGHT

The mission of Walden House is to give hope and change lives for people affected by substance abuse and mental health conditions. We do this by offering behavioral health services and tools for living to youth, adults, and families throughout California. These services aim to relieve the burden of societal problems by promoting wellness, healthy relationships, productive living, and community involvement.

Walden House is guided by a belief in the transformative power of community and the agency's values include respect, compassion, caring, and safety for all participants; social responsibility and dedication to equality and justice; the embracing of differences; and commitment to creativity and innovation. Our clients are those with the fewest material resources and the longest road to recovery. In our clients, we see great strengths and possibilities; with the right support, they can move from being the takers of things to the makers of things.

www.waldenhouse.org

To Get Connected

Contact Person: Steve Maddox, Director,
Intake Department

Phone: (415) 934-3450 **Fax:** (415) 934-7913

Email: smaddox@waldenhouse.org

Hours: Monday – Friday, 8:00am to 5:30pm.
Intake ends at 5:00pm each day.

Location: Centralized Intake Department,
1899 Mission Street, San Francisco, CA
94103

Notes: No referral needed. Drop-ins
welcome. Please come to Centralized Intake
Department.

Things To Know

Languages Spoken: English, Spanish

What to Bring: Proof of San Francisco
Residency, TB Clearance. Program will
assist entering clients in getting these.

Accessibility: Wheelchair accessible. Other
disabilities are accommodated.

Client fees, if any: Sliding scale.

Eligible Population: Individuals involved in
the criminal justice system. May not be a
registered sex offender.

Primary Community Served: African
American, Asian/Pacific Islander,
Hispanic/Latino, American Indian/Alaskan,
Lesbian/Gay/Bisexual/Transgender,
Immigrant, Spanish-speaking

Faith Based: No.

Direct Services: Access to Internet; Assistance Getting Drivers License or Other ID; Clothing; Food/Prepared Meals; Hygiene/Personal Care Items; P.O. Box/Mail Service; Phone/Voicemail; Shower Facilities; Storage Facilities; Transit Vouchers; Mental Health Treatment; Substance Abuse Treatment; Residential treatment; Co-occurring Disorder/Dual Diagnosis Treatment; Dual residential programs; Anger Management; Community Education & Mediation; Group Counseling/Therapy; Intensive Case Management; Individual Counseling/Therapy; Outreach; Trauma Recovery Services; Victim/Survivor Services; Basic/Remedial Education; GED & High School Education; Reading/Literacy; Assessment & Application for Food Stamps; Assessment & Application for General Assistance, SSI; Job Readiness/Life Skills; Representative Payee Services; CJ referrals/ mandated; Family Reunification; Parenting Support/Education. Referrals to other resources available as needed.

WALDEN HOUSE 890 HAYES

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Walden House is guided by a belief in the transformative power of community and the agency's values include respect, compassion, caring, and safety for all participants; social responsibility and dedication to equality and justice; the embracing of differences; and commitment to creativity and innovation. Our clients are those with the fewest material resources and the longest road to recovery. In our clients, we see great strengths and possibilities; with the right support, they can move from being the takers of things to the makers of things.

www.waldenhouse.org

To Get Connected

Contact Person: Steve Maddox, Director,
Intake Department

Phone: (415) 934-3450 **Fax:** (415) 934-7913

Email: smaddox@waldenhouse.org

Hours: Monday – Friday, 8:00am to 5:30pm.
Intake ends at 5:00pm each day.

Location: Centralized Intake Department,
1899 Mission Street, San Francisco, CA
94103

Notes: No referral needed. Drop-ins
welcome. Please come to Centralized Intake
Department.

Things To Know

Languages Spoken: English, Spanish

What to Bring: Proof of San Francisco
Residency, TB Clearance. Program will
assist entering clients in getting these.

Accessibility: Wheelchair accessible. Other
disabilities are accommodated.

Client fees, if any: Sliding scale.

Eligible Population: Men who are not
registered sex offenders.

Primary Community Served: African
American, Asian/Pacific Islander,
Hispanic/Latino, American Indian/Alaskan,
Lesbian/Gay/Bisexual/Transgender,
Immigrant, Spanish-speaking.

Faith Based: No.

Direct Services: Access to Internet; Assistance Getting Drivers License or Other ID; Clothing; Food/Prepared Meals; Hygiene/Personal Care Items; P.O. Box/Mail Service; Phone/Voicemail; Shower Facilities; Storage Facilities; Transit Vouchers; Mental Health Treatment; Substance Abuse Treatment; Co-occurring Disorder/Dual Diagnosis Treatment; Anger Management; Group Counseling/Therapy; Individual Counseling/Therapy; Outreach; Trauma Recovery Services; Victim/Survivor Services; Basic/Remedial Education; GED & High School Education; Reading/Literacy; Assessment & Application for Food Stamps, General Assistance, SSI; Job Readiness/Life Skills; Representative Payee Services; CJ referrals/mandated; Family Reunification; Parenting Support/Education. Referrals to other resources available as needed.

WALDEN HOUSE, INC. *WOMEN'S RESIDENTIAL PROGRAM*

The mission of Walden House is to give hope and change lives for people affected by substance abuse and mental health conditions. We do this by offering behavioral health services and tools for living to youth, adults, and families throughout California. These services aim to relieve the burden of societal problems by promoting wellness, healthy relationships, productive living, and community involvement.

Walden House is guided by a belief in the transformative power of community and the agency's values include respect, compassion, caring, and safety for all participants; social responsibility and dedication to equality and justice; the embracing of differences; and commitment to creativity and innovation. Our clients are those with the fewest material resources and the longest road to recovery. In our clients, we see great strengths and possibilities; with the right support, they can move from being the takers of things to the makers of things.

<http://www.waldenhouse.org>

To Get Connected

Contact Persons:

Steve Maddox, Intake Dept. Director

Phone: (415) 934-3450 **Fax:** (415) 934-7913

Email: smaddox@waldenhouse.org

Hours: Monday – Friday, 8:00am to 5:30pm.
Intake ends at 5:00pm each day.

Location: Centralized Intake Department,
1899 Mission Street, San Francisco, CA
94103

Notes: No referral needed. Drop-ins welcome. Please come to Centralized Intake Department.

Things To Know

Languages Spoken: English, Spanish

What to Bring: Proof of San Francisco Residency, TB Clearance. Program will assist entering clients in getting these.

Accessibility: Wheelchair accessible. Other disabilities are accommodated.

Client fees, if any: Sliding scale.

Eligible Population: Women, Transgender people, 18 and over, Pregnant women. May not be a registered sex offender.

Primary Community Served: African American, Asian/Pacific Islander, Hispanic/Latino, American Indian/Alaskan, Lesbian/Gay/Bisexual/Transgender, Immigrant, Spanish-speaking.

Faith Based: No.

Direct Services: Transitional Housing; Residential Treatment beds; Access to Internet; Assistance Getting Drivers License or Other ID; Clothing; Food/Prepared Meals; Hygiene/Personal Care Items; P.O. Box/Mail Service; Shower Facilities; Storage Facilities; Transit Vouchers; Mental Health Treatment; Substance Abuse Treatment; Co-occurring Disorder/Dual Diagnosis Treatment; Health & Wellness Education; Anger Management; Group Counseling/Therapy; Individual Counseling/Therapy; Mentorship; Outreach; Trauma Recovery Services; Victim/Survivor Services; GED & High School Education; Assessment & Application for Food Stamps, General Assistance, SSI; Job Readiness/Life Skills; Money Management/Personal Financial Education; Representative Payee Services; CJ referrals/ mandated; Couples/Family Counseling; Family Reunification; Parenting Support/Education. Referrals to other resources available as needed.

OUTPATIENT TREATMENT

Outpatient substance abuse treatment, mental health treatment, dual diagnosis, and other services are listed here.

ADDICTION RESEARCH AND TREATMENT

ART's/BBHS's mission is to provide people with cost effective, short-term substance abuse treatment and other health care services, including primary medical care, at its clinics or through community linkages, and to make such services available to as many people as possible who seek them. www.baartprograms.com

To Get Connected

Contact Person: Kevin Houston, Intake Coordinator

Phone: (415) 863-3883 **Fax:** (415) 863-7343

Email: khouston@baartprograms.com

Market Street Hours: Weekdays except Thursday, 6:00am to 2:00pm (Thursday, 6:00am to 12:00pm); Saturday and Sunday, 8:00am to 12:00pm.

Turk Street Hours: Weekdays except Wednesday, 7:00am to 3:00pm (Wednesday, 7:00am to 1:00pm); Saturday and Sunday, 8:00am to 12:00pm

Location: 1111 Market Street, San Francisco
433 Turk Street, San Francisco

Notes: No referral needed. Drop-ins welcome.

Direct Services: Clothing; Mental Health Treatment; Substance Abuse Treatment; Group Counseling/Therapy; Individual Counseling/Therapy. Referrals to other resources available as needed.

Things To Know

Languages Spoken: English, Spanish, Tagalog, Russian

What to Bring: State-Issued ID.

Accessibility: Wheelchair accessible. Other disabilities are accommodated.

Eligible Population: All individuals and family members, ages 18 and older

Primary Community Served: African American, Hispanic/Latino

Faith Based: No.

ASIAN AMERICAN RECOVERY SERVICES *COMPREHENSIVE OUTREACH PROGRAM FOR PACIFIC ISLANDERS AND ASIAN SUBSTANCE ABUSERS (COPPASA)*

COPPASA's mission is to target the many underserved Asian communities of San Francisco by disseminating information and reducing the harm of substance misuse & co-occurring issues.

www.aars-inc.org

To Get Connected

Contact Persons: Stephen Fields, Program Manager

Phone: (415) 541-9404 **Fax:** (415) 876-6850

Email: sfields@aars-inc.org

Hours: Monday – Friday, 9:00am to 5:30pm

Location: 2166 Hayes Street, Suite 206, San Francisco, CA 94117

Notes: No referral needed. Drop-ins are welcome.

Things To Know

Languages Spoken: English

What to Bring: Proof of SF Residency, TB Clearance. Program will assist clients in getting these.

Accessibility: Wheelchair accessible. Other disabilities are accommodated.

Client fees, if any: Public Health Funded, no client is turned away for lack of money or insurance.

Eligible Population: All individuals who do not have a criminal conviction for arson and are not registered sex offenders.

Primary Community Served: Asian/Pacific Islander

Faith Based: No.

Direct Services: Phone/Voicemail; Mental Health Treatment; Substance Abuse Treatment; Intensive Case Management (Treatment Planning and further referrals to outside resources); Individual Counseling/Therapy (Individual counseling and group sessions); Outreach; Post-Incarceration Support; Childcare; Parenting Support/Education. Referrals to other resources available as needed.

ASIAN AMERICAN RECOVERY SERVICES *LEE WOODWARD COUNSELING CENTER*

LWCC is committed to providing services that will support women, children, and their families to develop strengths, skills and self determination in an addiction-free life. We provide a safe haven where women and children can rebuild their lives through a program of recovery and learn to break the intergenerational cycle of addiction. www.aars-inc.org

To Get Connected

Contact Persons: Sara Barnes, Program Supervisor

Phone: (415) 776-1001 **Fax:** (415) 776-1066

Email: sbarnes@aars-inc.org

Location: Lee Woodward Counseling Center, 2201 Sutter Street, San Francisco, CA 94115

Notes: No referral needed. Drop-ins are welcome.

Things To Know

Languages Spoken: English

What to Bring: Proof of SF Residency, TB Clearance. Program will assist clients in getting these.

Accessibility: Wheelchair accessible. Other disabilities are accommodated.

Client fees, if any: Public Health funded, no clients is turned away for lack of money or insurance.

Eligible Population: Mothers and children, women of color, transgender individuals, women with co-occurring disorders and physical health problems; Women seeking non-residential treatment services. May not have a criminal conviction for arson; may not be a registered sex offender.

Primary Community Served: Asian/Pacific Islander

Faith Based: No.

Direct Services: Access to Internet; Food/Prepared Meals; Phone/Voicemail; Substance Abuse Treatment; Anger Management; Individual Counseling and group sessions; Group Counseling/Therapy; Intensive Case Management; Individual Counseling/Therapy; Childcare (provided for participating clients while in program); Parenting Support/Education. Referrals to other resources available as needed.

ASIAN AMERICAN RECOVERY SERVICES *PROJECT ADAPT*

Project ADAPT provides outpatient drug and alcohol treatment to individuals that adheres to a holistic approach intended to promote the development of a healthy body, mind and spirit. The aim is to help individuals reduce substance use and develop a clean and sober lifestyle.

www.aars-inc.org

To Get Connected

Contact Persons: Rani Devadasan, MFT,
Program Manager

Phone: (415) 213-1915 **Fax:** (415) 386-2048

Email: rdevadasan@aars-inc.org

Hours: Monday – Friday, 9:00am to 6:00pm

Location: 2020 Hayes Street, San Francisco,
CA 94117

Notes: No referral needed. Call or write for
appointment. No drop-ins.

Things To Know

Languages Spoken: English, Cantonese,
Mandarin, Tagalog

What to Bring: TB Clearance.

Accessibility: Wheelchair accessible.

Client fees, if any: Sliding scale.

Eligible Population: Must be a resident of
San Francisco, over the age of 18, have a
drug or alcohol problem, and cannot have a
psychiatric or medical condition that will
impair ability to participate in programs.

Primary Community Served: Asian/Pacific
Islander, individuals involved in criminal
justice system, HIV positive individuals,
homeless persons, LGBTQ, individuals with
co-occurring disorders

Faith Based: No.

Direct Services: Substance Abuse Treatment; Individual Counseling and group sessions; Group
Counseling/Therapy. Referrals to other resources available as needed.

BAART COMMUNITY HEALTHCARE

ART's/BBHS's mission is to provide people with cost effective, short-term substance abuse treatment and other health care services, including primary medical care, at its clinics or through community linkages, and to make such services available to as many people as possible who seek them. www.baartprograms.com

To Get Connected

Contact Person: Kevin Houston, Intake Coordinator

Phone: (415) 863-3883 **Fax:** (415) 863-7343

Email: khouston@baartprograms.com

Market Street Hours: Weekdays except Thursday, 6:00am to 2:00pm (Thursday, 6:00am to 12:00pm); Saturday and Sunday, 8:00am to 12:00pm.

Turk Street Hours: Weekdays except Wednesday, 7:00am to 3:00pm (Wednesday, 7:00am to 1:00pm); Saturday and Sunday, 8:00am to 12:00pm

Location: 1111 Market Street, San Francisco
433 Turk Street, San Francisco

Notes: No referral needed. Drop-ins welcome.

Things To Know

Languages Spoken: English, Spanish, Tagalog, Russian

Accessibility: Wheelchair accessible. Other disabilities are accommodated.

Client fees, if any: Medi-Cal, SFHP, Sliding fee scale, BCC

Eligible Population: All individuals and family members, ages 18 and older.

Primary Community Served: African American, Hispanic/Latino, Lesbian/Gay/Bisexual/Transgender

Faith Based: No.

Direct Services: Clothing; Mental Health Treatment; Co-occurring Disorder/Dual Diagnosis Treatment; Medical Care; Health & Wellness Education; Assessment & Application for SSI. Referrals to other resources available as needed.

HAIGHT ASHBURY FREE CLINICS, INC. *BASN OUT PATIENT*

Health care is a right, not a privilege. Outpatient substance abuse treatment for parolees.
www.hafci.org

To Get Connected

Contact Person: Gerri Johnson, Substance Abuse Counselor

Phone: (415) 746-1967 x3026

Fax: (415) 746-1941 attn: Gerri Johnson

Email: gjohnson@hafci.org

Hours: Monday – Friday, 9:00am to 7:00pm
Intake on Tuesdays and Thursdays.

Location: 1735 Mission Street, San Francisco, CA 94103

Referrals: Needed from CDCR Parole Agent in San Francisco District.

Notes: No drop-ins. Appointment through Bay Area Services Network (BASN), referral from Parole Agent.

Things To Know

Languages Spoken: English, and interpreter available as needed.

Documentation Needed Prior to Entry: TB Clearance. Program will assist client in getting this.

Accessibility: Wheelchair accessible, and other disabilities are accommodated.

Client fees, if any: Sliding scale.

Genders/Family Composition/Ages Served: All adults on parole who receive referral.

Primary Population/Community Served: African American, Asian/Pacific Islander, Hispanic/Latino, American Indian/Alaskan, Lesbian/Gay/Bisexual/Transgender, Immigrant

Faith Based: No.

Direct Services: Emergency Shelter (Referrals); Phone/Voicemail; Mental Health Treatment; Substance Abuse Treatment; Co-occurring Disorder/Dual Diagnosis Treatment; Dental Care; Vision Care; Health & Wellness Education; Anger Management; Group Counseling/Therapy; Intensive Case Management; Individual Counseling/Therapy; Mentorship; Outreach; Job Readiness/Life Skills; Housing & Eviction Defense; Couples/Family Counseling; Parenting Support/Education. Referrals to other resources available as needed.

HORIZONS UNLIMITED OF SAN FRANCISCO, INC. *OUTPATIENT SUBSTANCE ABUSE TREATMENT PROGRAM*

The purpose of the substance abuse outpatient treatment program is to provide culturally affirming and linguistically sensitive, strength-based, family-focused and biopsychosocial intervention strategies to support and assist dual diagnosis Latino and other youth and young adults, who have demonstrated emotional and behavioral problems that impede their ability to function in their home, school, community and mainstream society. Horizons' primary goal is to engage, educate and inspire youth. www.horizons-sf.org

To Get Connected

Contact Persons: Guadalupe Bravo, Principle SA Counselor
Phone: (415) 487-6738 **Fax:** (415) 487-6724
Email: lupebravohorizons@yahoo.com
Specific Intake Days and Times: Monday-Friday, based on appointment.
Hours: Monday – Thursday, 10:00am to 7:00pm; Fridays, 10:00am to 6:30pm
Location: 440 Potrero Avenue, San Francisco, CA 94110
Notes: No referral needed. Appointment preferred.

Things To Know

Languages Spoken: English and Spanish
What to Bring: Proof of San Francisco Residency. Program will assist entering clients in getting this.
Accessibility: Wheelchair accessible.
Client fees, if any: None.
Eligible Population: Men, Women, ages 12-26, involved in criminal justice system.
Primary Community Served: African American, Hispanic/Latino, Immigrant
Faith Based: No.

Direct Services: Access to Internet; Food/Prepared Meals; Phone/Voicemail; Transit Vouchers; Mental Health Treatment; Substance Abuse Treatment; Co-occurring Disorder/Dual Diagnosis Treatment; Health & Wellness Education; Anger Management; Group Counseling/Therapy; Individual Counseling/Therapy; Outreach; Post-Incarceration Support; Job Readiness/Life Skills; Culturally appropriate referrals to legal services. Referrals to other resources available as needed.

HYDE STREET COMMUNITY SERVICES, INC. *TENDERLOIN OUTPATIENT CLINIC*

The mission of the Hyde Street Community Services, Inc., is to provide comprehensive mental health and social rehabilitation services to residents of San Francisco who are in need of these services to achieve and maintain the maximum quality of life and greatest degree of independence possible. These services will be sensitive to the cultural, racial, and sexual diversity of the populations served and responsive to community input, adapting to the changing needs of the community and consumers. www.hydestreetcs.org

To Get Connected

Contact Persons: Linda Zaretsky, MFT,
Clinical Director
Phone: (415) 673-5700 **Fax:** (415) 292-7140
Email: hydestinc@sbcglobal.net
Hours: Monday – Friday, 9:00am to 5:00pm
Location: 134 Golden Gate Ave., San
Francisco, CA 94102
Notes: No referral needed. Walk-in clinic.

Things To Know

Languages Spoken: English, Spanish, Arabic
Accessibility: Wheelchair accessible. Other
disabilities are accommodated.
Client fees, if any: The Clinic accepts
MediCal, MediCare and charges fees
according to the state UMDAP scale.
Eligible Population: Individuals and family
members, ages 18 and older.
Faith Based: No.

Direct Services: Assistance Getting Drivers License or Other ID; Mental Health Treatment; Co-occurring Disorder/Dual Diagnosis Treatment; Medical Care; Group Counseling/Therapy; Intensive Case Management; Individual Counseling/Therapy; Assessment & Application for SSIProgram; Job Readiness/Life Skills. Referrals to other resources available as needed.

INSTITUTO FAMILIAR DE LA RAZA

Substance abuse and related treatment services. www.ifrsf.org

To Get Connected

Contact Person: Leslie Nieves, Intake Specialist

Phone: (415) 229-0500 **Fax:** (415) 647-3662

Email: hydestinc@sbcglobal.net

Hours: Monday – Friday, 9:00am to 5:00pm; Intake Tuesday – Saturday, 9:00am to 2:00pm

Location: 2919 Mission Street, San Francisco, CA 94110

Notes: No referral needed. Appointment preferred.

Things To Know

Languages Spoken: English, Spanish

What to Bring: Proof of San Francisco residency. Program will assist clients in obtaining this.

Accessibility: Wheelchair accessible.

Client fees, if any: None if client has Medi-Cal/Medicare. Very low sliding scale based on income. No Private Insurance accepted.

Eligible Population: Individuals with mental health diagnosis. Must not be a danger to others. Must not have private medical insurance.

Faith Based: No.

Direct Services: Counseling, Mental Health Treatment, Parenting Support. Referrals to other resources available as needed.

IRIS CENTER: WOMEN'S COUNSELING AND RECOVERY SERVICES

The IRIS Center offers free and low-cost mental health, substance abuse, and HIV prevention services to high-risk women of color, focusing on low-income single mothers, homeless women, sex workers, and drug abusers. The mission of the IRIS Center is to provide high-quality prevention, education, and behavioral health services to uninsured/underinsured women and their families living in underserved communities. It reaches more than 7,000 high-risk women each year through its various prevention and treatment programs. The philosophy of the IRIS Center includes respecting the strength of our differences, building and honoring our histories, and valuing contributions by women of all backgrounds as routes to a humane, egalitarian and mentally healthy society. www.iriscenter.org

To Get Connected

Contact Person: Pamela Grimm, Outpatient Services Director

Phone: (415) 864-2364 **Fax:** (415) 864-0116

Email: pgrimm@iriscenter.org

Hours: Monday – Thursday, 9:00am to 5:00pm. Intake between 9:00am and 1:00pm.

Location: 333 Valencia Street, Suite 222
San Francisco, CA 94103

Notes: No referral needed. Drop-ins welcome.

Things To Know

Languages Spoken: English, Spanish

What to Bring: State-Issued ID, Social Security Card, Proof of SF Residency, TB Clearance, Medical or other insurance card.

Accessibility: Wheelchair accessible. Other disabilities may be accommodated.

Client fees, if any: Medical insurance is the primary payment for services. The sliding scale is provided by the county and is dependent upon monthly income rates.

Eligible Population: Women, Transgender people, Pregnant women, children of incarcerated parents. May not have criminal conviction for violent offense, may not be a registered sex offender.

Primary Community Served: African American, Hispanic/Latino, Lesbian/ Gay/ Bisexual/Transgender

Faith Based: No.

Direct Services: Clothing; Food/Prepared Meals (Snacks and some meals are provided for lunch on site to participants, Family meals are provided twice per month; P.O. Box/Mail Service; Mental Health Treatment; Substance Abuse Treatment; Co-occurring Disorder/Dual Diagnosis Treatment; Anger Management; Group Counseling/Therapy; Individual Counseling/Therapy; Outreach; Trauma Recovery Services; Childcare; Couples/Family Counseling; Parenting Support/Education; Services for Children - Child therapy is available for all children of enrolled persons and available to children under 18 years of age through EPSDT; Alcohol and Substance Abuse Treatment; Individual and Group Counseling; Specialty services for woman who are HIV+; Specialized component for lesbian women. Referrals to other resources available as needed.

POSITIVE DIRECTIONS EQUALS CHANGE

Our mission is to inspire personal and social responsibility in the African American community through advocacy, education and results-oriented service. Outpatient substance abuse treatment program certified by the State, based on 12-step recovery principles, combined with non-traditional treatment modalities that address the whole individual. Other services include life skills, re-socialization training, parenting education groups, anger management/violence prevention, relapse prevention, drug education, HIV/AIDS awareness, and harm reduction education.

To Get Connected

Contact Person: Cedric Akbar, Executive Director

Phone: (415) 401-0199 **Fax:** (415) 401-0175

Email: pdirections@yahoo.com

Hours: Monday-Friday, 10:00am to 5:00pm

Location: 4716 3rd Street, San Francisco, CA 94124

Notes: No referral needed. Drop-in preferred.

Things To Know

Languages Spoken: English

Accessibility: Wheelchair accessible.

Client fees, if any: Call for fee schedule.

Eligible Population: All individuals and family members.

Faith Based: No.

Direct Services: Anger Management, Case Management, Counseling, Life Skills, Literacy/Basic Education, Mentoring, Substance Abuse Treatment, Trauma Recovery, Victim Services, Violence Prevention. Referrals to other resources available as needed.

SAN FRANCISCO DEPARTMENT OF PUBLIC HEALTH *CENTRAL CITY OLDER ADULT CLINIC*

Central City Older Adult Clinic provides mental health services to clients 60 years of age or older, residing in the Civic Center, South of Market, and primarily the Tenderloin areas of the city. Services include medication management, crisis intervention, dual diagnosis treatment, consultation and case management services. The Clinic serves a large homeless population in addition to serving all the adult city shelters.

To Get Connected

Contact Persons: Kim Schoen, NP

Phone: (415) 558-5900 **Fax:** (415) 558-5959

Email: Kim.schoen@sfdph.org

Clinic Hours: Monday – Friday, 8:30am to 5:00pm

Location: 90 Van Ness Avenue, San Francisco, CA 94102

Notes: No referral needed. Drop-in.

Things To Know

Languages Spoken: English, Spanish, Tagalog

Accessibility: Wheelchair accessible. Other disabilities are accommodated.

Client fees, if any: City and County Billing based on set fees – Medi-Care/Medi-Cal share of cost.

Eligible Population: Men, Women, Transgender people, 60 years of age and older, who live the South of Market or Tenderloin areas of San Francisco, or are homeless.

Faith Based: No.

Direct Services: We help clients get housing but have no direct access to housing (Fill out applications, advocate, etc.); Assistance Getting Drivers License or Other ID; Transit Vouchers; Mental Health Treatment; Substance Abuse Treatment; Co-occurring Disorder/Dual Diagnosis Treatment; Medical Care; Anger Management; Intensive Case Management; Individual Counseling/ Therapy (time-limited); Outreach; Assessment & Application for SSI. Referrals to other resources available as needed.

SAN FRANCISCO DEPARTMENT OF PUBLIC HEALTH *TRANSITIONAL YOUTH SERVICES*

Provide direct clinical services, including individual/group/family therapy, medication monitoring and case management to mentally ill youth. TAY strives to empower and educate youth to increase their level of independence and functioning.

To Get Connected

Contact Persons: Bethany Brown, Intake Coordinator

Phone: (415) 642-4504 **Fax:** (415) 695-6961

Email: Bethany.Brown@sfdph.org

Notes: No drop-ins. Please call for an appointment.

Things To Know

Languages Spoken: English and Spanish

Accessibility: Wheelchair accessible.

Eligible Population: Men, Women, Transgender people, 16-25 years old, including individuals involved in the criminal justice system.

Primary Population/Community Served:

Faith Based: No.

Direct Services: Community Education & Mediation; Group Counseling/Therapy; Intensive Case Management; Individual Counseling/Therapy; Mentorship; Outreach; Post-Incarceration Support. Referrals to other resources available as needed.

SAN FRANCISCO DEPARTMENT OF PUBLIC HEALTH *SOUTH OF MARKET MENTAL HEALTH SERVICES*

The Department of Public Health focuses on disease prevention and health promotion of communities throughout San Francisco. We work to achieve the vision of healthy people in healthy communities by performing the following functions: Employ a systematic approach to identify the health conditions and needs of communities; Determine priorities, and develop policies and programs that address the health conditions and needs of communities; Assure that quality health resources and services are available to all San Francisco communities.

To Get Connected

Contact Persons: Officer of the Day

Phone: (415) 836-1700 **Fax:** (415) 836-1737

Hours: Monday – Friday, 8:30am to 5:00pm.
Intake on Monday, Tuesday, Thursday and Friday, 8:30am to 12:00pm. Wednesday, 1:00pm to 4:30pm.

Location: South of Market Mental Health Services, 760 Harrison Street, San Francisco, CA 94107

Notes: No referral needed. Drop-in during intake hours.

Things To Know

Languages Spoken: English, Tagalog, Spanish, Cantonese

Accessibility: Wheelchair accessible. Other disabilities area accommodated.

Client fees, if any: Program accepts Medi-Cal, Medi-Care, Healthy San Francisco and indigent clients. In some situations, clients may have a co-payment based on income or requirement of their coverage provider.

Eligible Population: Men, Women, Transgender people, 18 and older. Program does not serve convicted sex offenders whose offense involved a child or minor.

Primary Population/Community Served: African American, Asian/Pacific Islander, Hispanic/Latino, Immigrant,

Faith Based: No.

Direct Services: Mental Health Treatment; Co-occurring Disorder/Dual Diagnosis Treatment; Medical Care; Anger Management; Group Counseling/Therapy; Individual Counseling/Therapy; Assessment & Application for SSI. Referrals to other resources available as needed.

TOM WADDELL CLINIC *OBOT*

Substance abuse treatment under the harm reduction model.

To Get Connected

Contact Persons: Margaret Farny RN, OBOT Program Coordinator

Phone: (415) 355-7579 **Fax:** (415) 355-7408

Hours: Monday – Friday, 8:00am to 5:00pm

Location: OBOT Program, Tom Waddell Clinic, 50 Ivy Street, San Francisco 94102

Notes: Clients are referred from Ward 93, PCP, OBIC, UC, other CHC Sites. Drop-ins allowed, but appointments are preferred. Please call or write for appointment.

Things To Know

Languages Spoken: English, Spanish

What to Bring: Proof of SF Residency. Program will assist entering clients in getting this.

Accessibility: Wheelchair accessible.

Client fees, if any: Tom Waddell accepts medicare, medical, HSF (sliding scale)

Eligible Population: All individuals with an opiate dependence.

Primary Community Served: African American, Hispanic/Latino, Lesbian/ Gay/ Bisexual/ Transgender

Faith Based: No.

Direct Services: Hygiene/Personal Care Items; Mental Health Treatment; Substance Abuse Treatment; Co-occurring Disorder/Dual Diagnosis Treatment; Medical Care; Health & Wellness Education; Group Counseling/Therapy; Individual Counseling/Therapy. Referrals to other resources available as needed.

The program is one of three intensive case management programs co-located at 982 Mission Street, under the umbrella of the UCSF Department of Psychiatry's Community Services Division. Mission Statement: "The Citywide and Community Focus Center is a UCSF site in which the Citywide Case Management and Community Focus programs provide compassionate, respectful, culturally and clinically competent, and comprehensive psychiatric services to individuals with severe and persistent mental illnesses and to their families and support networks."

www.cw-cf.org/Home/citywide-forensics-project **http://psych.ucsf.edu/**

To Get Connected

Contact Person: Kyong Yi, LCSW, Clinical Supervisor

Phone: (415) 597-8084 **Fax:** (415) 597-8004

Email: kyong.yi@ucsf.edu

Hours: Monday – Friday, 8:30am to 4:45pm; Saturday, 10:00am to 1:00pm

Location: 982 Mission Street, San Francisco, CA 94103

Notes: Generally, clients are referred from other treatment providers who have determined that the client is in need of a higher level of care. However, program will consider referral requests from any source. No drop-ins.

Things To Know

Languages Spoken: Spanish, Russian, Korean

What to Bring: Proof of SF Residency. Program will assist entering clients in getting this.

Accessibility: Wheelchair accessible. Other disabilities accommodated.

Client fees, if any: Client fees are determined by Community Behavioral Health Services. Services are billed through Medi-Cal if available. No one is refused services due to lack of income or benefits.

Eligible Population: All individuals who are on probation, parole, or have a pending legal case and have a serious and persistent mental disorder that meets CBHS' medical necessity criteria.

Primary Community Served: African American

Faith Based: No.

Direct Services: Hotel Vouchers; Access to Internet; Assistance Getting Drivers License or Other ID; Clothing; Food/Prepared Meals; Hygiene/Personal Care Items; Shower Facilities; Transit Vouchers; Client expense fund utilized to address clients' needs on a case-by-case basis; Mental Health Treatment; Co-occurring Disorder/Dual Diagnosis Treatment; Anger Management; Community Education & Mediation; Group Counseling/Therapy; Intensive Case Management; Individual Counseling/Therapy; Mentorship; Outreach; Post-Incarceration Support; Trauma Recovery Services; Supported Education services to assist clients returning to school at any level desired; Assessment & Application for Food Stamps; Assessment & Application for General Assistance; Assessment & Application for SSI; Employment Training; Employment Placement; Employment Retention; Job Readiness/Life Skills; Money Management/Personal Financial Education; Representative Payee Services; Inmate & Parolee Legal Issues; Program is primary treatment provider for SF's Behavioral Health Court; Couples/Family Counseling; Family Reunification; Parenting Support/Education. Referrals to other resources available as needed.

UCSF CITYWIDE CASE MANAGEMENT FORENSIC PROGRAM *CITYWIDE NOVA THERAPY PROGRAM*

The Citywide NoVA program provides therapy services to the community-based case management programs contracting with the Sheriff's Department in the NoVA program. The therapist's role is to provide assessment services, brief therapy interventions and linkage to longer term mental health services if appropriate. Therapists also serve as consultants to case managers and provide support in working with individuals leaving San Francisco County Jail in the NoVA program. www.cw-cf.org/Home/citywide-forensics-project <http://psych.ucsf.edu/>

To Get Connected

Contact Person: Elizabeth Brett, LCSW,
Clinical Supervisor

Phone: (415) 597-8027 **Fax:** (415) 597-8004

Email: elizabeth.brett@ucsf.edu

Hours: Monday – Friday, 8:30am to
4:45pm; Saturday, 10am-1pm

Location: 982 Mission Street, San Francisco,
CA 94103

Notes: Clients must all be enrolled in the San Francisco Sheriff's Department NoVA program and be referred by his or her community-based case manager. No drop-ins.

Things To Know

Languages Spoken: English

Accessibility: Wheelchair accessible. Other disabilities are accommodated.

Client fees, if any: There are no client fees for NoVA therapy services.

Eligible Population: Individuals who are enrolled in the SF Sheriff Department's NoVA program.

Primary Community Served: African American, Hispanic/Latino, Homeless.

Faith Based: No.

Direct Services: Mental Health Treatment; Co-occurring Disorder/Dual Diagnosis Treatment; Anger Mgmt; Individual Counseling/Therapy, Assessment; Outreach; Post-Incarceration Support; Trauma Recovery Services; Assessment & Application for SSI; Couples/Family Counseling. Referrals to other resources available as needed.

WALDEN HOUSE *OUTPATIENT TREATMENT*

The mission of Walden House is to give hope and change lives for people affected by substance abuse and mental health conditions. We do this by offering behavioral health services and tools for living to youth, adults, and families throughout California. These services aim to relieve the burden of societal problems by promoting wellness, healthy relationships, productive living, and community involvement.

Walden House is guided by a belief in the transformative power of community and the agency's values include respect, compassion, caring, and safety for all participants; social responsibility and dedication to equality and justice; the embracing of differences; and commitment to creativity and innovation. Our clients are those with the fewest material resources and the longest road to recovery. In our clients, we see great strengths and possibilities; with the right support, they can move from being the takers of things to the makers of things.

www.waldenhouse.org

To Get Connected

Contact Person: Steve Maddox, Intake
Dept. Director

Phone: (415) 934-3450 **Fax:** (415) 934-7913

Email: smaddox@waldenhouse.org

Hours: Monday – Friday, 8:00am to 5:30pm
Intake 8:00am to 5:00pm

Location: Centralized Intake Department,
1899 Mission St., San Francisco, CA 94103

Notes: No referral needed. Drop-ins
welcome.

Things To Know

Languages Spoken: English, Spanish

What to Bring: Proof of San Francisco
residency, TB Clearance. Program will assist
entering clients in getting these.

Accessibility: Wheelchair accessible. Other
disabilities are accommodated.

Client fees, if any: Yes - sliding scale.

Eligible Population: Men, Women,
Transgender people, Pregnant women in
SASCA funded Programs (Prop. 36, BASN).
Must not be a registered sex offender.

Faith Based: No.

Direct Services: Access to Internet; Assistance Getting Drivers License or Other ID; Clothing; Food/Prepared Meals; Hygiene/Personal Care Items; P.O. Box/Mail Service; Phone/Voicemail; Storage Facilities (Lockers); Transit Vouchers/bus tokens; Mental Health Treatment; Substance Abuse Treatment; Outpatient Services; Co-occurring Disorder/Dual Diagnosis Treatment; Health & Wellness Education; Anger Management; Group Counseling/Therapy; Individual Counseling/Therapy; Outreach; Trauma Recovery Services; Victim/Survivor Services; Basic/Remedial Education; GED & High School Education; Reading/Literacy; Assessment & Application for Food Stamps; Assessment & Application for General Assistance; Assessment & Application for SSI; Job Readiness/Life Skills; Representative Payee Services; CJ referrals/mandated; Family Reunification; Parenting Support/Education. Referrals to other resources available as needed.

YOUTH JUSTICE INSTITUTE

The mission of the Youth Justice Institute (YJI) is to effectively address the needs of system-involved youth so they transition into healthy adults. We accomplish this through direct service, information sharing, partnerships, and advancing the knowledge of what works.

www.yjinstitute.org

To Get Connected

Contact Person: Maggie Feinstein

Phone: (415) 753-7662 **Fax:** (415) 753-7859

Email: mfeinstein@yjinstitute.org

Hours: Monday – Friday, 10:00am to 6:00pm

Locations: 375 Woodside Avenue - Building W-2, San Francisco, CA 94127; 470 – 27th Street, Oakland, CA 94612

Notes: No referral needed. Appointment only. No drop-ins.

Things To Know

Languages Spoken: English, Spanish

What to Bring: Proof of San Francisco residency.

Accessibility: Wheelchair accessible. Other disabilities are accommodated.

Client fees, if any: None.

Eligible Population: All individuals, ages 18 to 24, who are currently incarcerated in County Jail or who will soon be released and will be on County Adult or Juvenile Probation.

Primary Community Served: African-American, Latino(a)

Faith Based: No.

Direct Services: Accompany to Court Dates, Clothing, Counseling, GED Preparation, Life Skills, Mental Health Treatment, Mentoring, Parenting Support, Trauma Recovery. Referrals to other resources available as needed.

