

HOUSING

PERMANENT HOUSING

It is very difficult to find affordable housing in San Francisco. Start looking as early as possible, and utilize all of your resources.

FINDING HOUSING

Most subsidized permanent housing opportunities in San Francisco have basic eligibility requirements that include: that the person currently reside in San Francisco, and that the person have some form of income or benefits. Most housing applications require proof of income. Beyond these basics, each provider may have additional eligibility requirements (such as age for senior buildings or documented disabilities for some program-related housing). Most have waiting lists. Be sure to consider if you might be eligible for any government benefits, especially since some benefits programs are connected to shelter or housing. Create as many options for yourself as you can.

Most housing providers will do background checks. This will cover both eviction/unlawful detainer issues from past rental situations and criminal histories related to violence, assault, drug sales, sexual offenses, arson, etc. Having a record does not automatically exclude you. It is necessary to apply in most cases to determine if your history will be an issue. You can help yourself by staying current with any requirements of any probation or parole and seeking out support or treatment that adds positive efforts to your history.

Be sure to apply for public housing or Section 8 voucher with the San Francisco Housing Authority if you are eligible. Currently, the wait list for public housing in San Francisco is closed, but because the wait list periodically opens, we've included the application for public housing on the following pages. Also, there are many privately subsidized hotels and other apartment units that are available on a rolling basis. Inquire about open housing waiting lists at SF Human Services Agency and community based organizations, and get help completing applications. You may seek out help at one of the locations listed below where you can also reserve an emergency shelter bed if you or your family needs it. Domestic violence shelters are available for individuals and families seeking safety from spouse, intimate partner, or other member of the household.

Residential Treatment Facilities are listed in the Health & Treatment chapter. See that chapter if you are seeking a place to live centered on treatment for substance abuse or mental health needs.



SAN FRANCISCO HOUSING AUTHORITY

440 Turk Street ♦ San Francisco, CA 94102 ♦ Phone: (415) 554-1200

**SFHA Time & Date Stamp
ONLY**

Public Housing Registration

This form is to register for public housing only. To apply for public housing assistance, you must complete this registration form in English only. You will receive a confirmation letter within 60 days (from the date we receive this registration form). **Keep this letter to report any changes in income, family composition, or mailing address.** Failure to report a change of mailing address **WILL** result in your application being withdrawn from our public housing wait list.

The wait for housing assistance can vary a great deal depending on the circumstances of each applicant. The San Francisco Housing Authority (SFHA) wait list is ranked by date & time with **ALL** preferences weighted equally. Preferences are given to those families who: work or attend an institution of higher learning (college, trade school, vocational school, or a GED program); live or work in the City of San Francisco; pay 50 percent (50%) or more of their monthly income to rent; are displaced or homeless; are victims of domestic violence; are veterans; or are elderly or disabled.

PLEASE ANSWER ALL QUESTIONS. INCOMPLETE APPLICATIONS WILL BE REJECTED.
Do not submit any other correspondence with this form.

Part 1: Identification (Head of Household)

Please Print Clearly.

SFHA USE ONLY

Client # _____

1. Social Security Number: _____
2. Name of Applicant: _____
(Last) (First) (Middle Initial)
3. Date of Birth: ____/____/____
(month) (day) (year)
4. Sex (circle): Male Female
5. Mailing Address: _____
(Street or P.O. Box) (apt.)
(City) (State) (Zip)
6. Telephone Number: (____) _____

Part 2: Household Information

Please provide the required information for EVERY household members.

Last Name, First Name MI	Date of Birth	Citizen	Social Security Number	Relationship (Son, Daughter, etc.)	Sex	Source of Income (Employed, TANF, SSI, etc.)
		Y N		Head of Household	M F	
		Y N		Spouse/ Co-Applicant	M F	
		Y N			M F	
		Y N			M F	
		Y N			M F	
		Y N			M F	
		Y N			M F	
		Y N			M F	
		Y N			M F	
		Y N			M F	

Total Monthly Household Income: \$ _____

(4)

Bedrooms: 00 01 02 03 04 05 06

What is your race? Caucasian (1) African American (2) Nat. American (3)
Asian (4) Hawaiian/Pacific Islander (5)

What is your Ethnicity? Samoan (0) Hispanic (1) Vietnamese (2) Cambodian (3)
Chinese (4) Korean (5) Japanese (6) Laotian (7) Filipino (8)
Other Asian (9) Other (A) Russian (B)

What is the primary language spoken in the household? English (5) Spanish (2)
Mandarin (M) Cantonese (1) Russian (3) Tagalog (T)
Korean (6) Vietnamese (4) Samoan (8) Laotian (9)
Farsi (F) Cambodian (7) Other _____

Part 3: Preference Information

Please answer each question as indicated.

- 7. YES NO Are you a U.S. Veteran?
- 8. YES NO Are you a legal resident of the United States?
All applicants will be required to verify their immigration status at the time of final certification
- 9. YES NO Are you or someone in your household disabled?
If yes, check one of the following boxes: Physically Mentally Developmentally
- 10. YES NO Has anyone in your household been diagnosed with Disabling HIV or AIDS?
- 11. YES NO Does anyone in your household require a handicap accessible unit?
- 12. YES NO Are you a resident of San Francisco or employed in San Francisco?
- 13. YES NO Have you been Involuntarily Displaced due to Government or Landlord Action?
- 14. YES NO Are you living in Substandard Housing? (This includes homelessness, decrepit conditions, shelters, etc.)
Note: Homelessness does not include living with a family member.
- 15. YES NO Do you pay more than 50 % of your household income for rent?
- 16. YES NO Are you currently enrolled in Cal Works or other Welfare to Work Programs?
- 17. Have you been evicted from Public Housing or Terminated from the Section 8 Program? YES NO
- 18. Do you currently have an outstanding debt with the San Francisco Housing Authority? YES NO

Part 4: Applicant Certification

I certify that all the information given above is true and complete. I understand that, pursuant to Section 1001 of Title XVIII of the United State Code, any misrepresentation or willfully false statements made to a Department or Agency of the United States Government is grounds for denial or termination of assistance and punishable by fine and/or imprisonment.

Applicant Signature: _____ Date: _____

SUBMIT ONLY ONE APPLICATION. DUPLICATE APPLICATIONS WILL BE REJECTED



Mail or Deliver Form to:
San Francisco Housing Authority
Eligibility Department
440 Turk Street
San Francisco CA 94102-3330



*It is the **applicant's responsibility** to keep this registration information **CURRENT**. If you fail to respond to SFHA correspondence, or if the mail is returned, your application will be **WITHDRAWN** from the waitlist.*

SAN FRANCISCO HOUSING AUTHORITY REGISTRATION RECEIPT

If you **mail** form, please tear off this portion and retain for your records.
if you **deliver** form, please have the receptionist stamp as proof of delivery. →

SFHA Time & Date Stamp ONLY

COMMUNITY HOUSING PARTNERSHIP (CHP)

CHP is a San Francisco-based nonprofit organization that develops and operates permanent housing for formerly homeless people with on-site support services, job training, leadership development and employment opportunities. CHP's high-quality, permanent affordable housing integrates optional support services, job training and community organizing. www.chp-sf.org

To Get Connected

Phone: (415) 929-2470

Specific Intake Days and Times:

Hours: Monday – Friday, 9:00am to 5:00pm

Administration Mailing Address:

280 Turk Street, San Francisco, CA 94102

Locations:

684 Ellis Street

519 Ellis Street

1000 Market St

835 O'Farrell Street

850 Broderick Street

650 Eddy Street

160 Eddy Street

473 Ellis Street

385 Eddy Street

Notes: Some referrals from Human Services Agency. Drop-ins allowed.

Things To Know

Languages Spoken: English, Spanish

What to Bring: State-Issued ID. Program will assist client in getting this.

Accessibility: Wheelchair accessible. Other disabilities are accommodated.

Client fees, if any: None

Eligible Population: All currently homeless individuals and family members. Individuals may not have a criminal conviction for a violent offense, arson, or be a registered sex offender.

Primary Community Served: African American, Asian/Pacific Islander, Hispanic/Latino, Lesbian/ Gay/ Bisexual/ Transgender, Immigrant, Spanish

Faith Based: No.

Direct Services: Permanent Housing; Access to Internet; Assistance Getting Drivers License or Other ID; Hygiene/Personal Care Items; Phone/Voicemail; Substance Abuse Treatment; Health & Wellness Education; Intensive Case Management; Outreach; Assessment & Application for Food Stamps, General Assistance, and SSI; Employment Training; Job Readiness/Life Skills; Parenting Support/Education; Services for Children. Referral to other services as needed.

CATHOLIC CHARITIES/CYO *LELAND HOUSE*

Catholic Charities/CYO's mission is to house homeless people with disabling HIV and AIDS. At Leland House, which provides permanent housing, we respond to residents on a Harm Reduction basis working with behaviors as they become difficult for others and when they impede the safety of the resident themselves. www.cccyo.org

To Get Connected

Contact Persons:

Timothy Quinn, Intake Coordinator

Phone: (415) 405-2063 **Fax:** (415) 337-1137

Email: TQuinn@cccyo.org

Intake Days: Wednesdays and Thursdays

Facility Hours: 24 hours/7 days

Location: 141 Leland Avenue, San Francisco, CA 94134

Notes: Referral not required, but preferred.
Intake appointment needed – no drop-ins.

Things To Know

Languages Spoken: English, Spanish and German.

What to Bring: State-Issued ID, Social Security Card, Proof of SF Residency, TB Clearance; Medi-Cal card or other proof of insurance so that medications can be ordered

Accessibility: Wheelchair accessible. Other disabilities are accommodated.

Client fees, if any: Rent is calculated at 30% of monthly income. There is an annual income limit.

Eligible Population: All currently homeless individuals, 18 years or older, with disabling HIV or AIDS, psychiatric disorders or substance abuse issues.

Primary Community Served: African American, Asian/Pacific Islander, Hispanic/Latino, American Indian/Alaskan, Lesbian/Gay/Bisexual/Transgender, Immigrant

Faith Based: No.

Direct Services: Permanent Housing; Access to Internet; Assistance Getting Drivers License or Other ID; Food/Prepared Meals; P.O. Box/Mail Service; Voicemail; Shower Facilities; Utilities (hot water, heat); Co-occurring Disorder/Dual Diagnosis Treatment; Health & Wellness Education through in house dietician; Anger Management; Group Counseling/Therapy - Anger Management, HIV Support, Harm Reduction; Money Management/Personal Financial Education; Many additional supportive services available upon referral behavioral health, employment, case management, and other specialists, as needed.

SAN FRANCISCO HUMAN SERVICES AGENCY *SAN FRANCISCO RENTAL ASSISTANCE PROGRAM*

Provide back rent or security deposit to low income San Francisco residents meeting criteria.
www.sfhsa.org

To Get Connected

Contact Person: Jemari Fouis, Rental Assistance Coordinator

Phone: (415) 557-6484 **Fax:** (415) 557-6033

Hours: Monday – Friday, 9:00am to 5:00pm

Mailing Address: P.O. Box 7988, San Francisco, CA 94120, worker #ZB34

Notes: After verifying need and eligibility based on phone or mail inquiry, clients are referred to a community agency that can help them complete a rental assistance application. No drop-ins.

Things To Know

What to Bring: State-Issued ID; Social Security Card; Birth Certificates (for children); Proof of Income; Lease Agreement; and other supporting documentation, as needed.

Client fees, if any: None.

Primary Community Served: Low-income (50% AMI or below) families with minor children in their custody; individuals who are 60 years of age or older; individuals who are verifiably disabled. Must be San Francisco resident.

Faith Based: No.

Direct Services: Assistance with back rent; security deposit; critical family needs. Referrals to other services as needed.

TRANSITIONAL HOUSING

Transitional housing is a place to stay temporarily, usually with supportive services available where you live, and referrals to services in the community.

COMPASS FAMILY SERVICES *COMPASS CLARA HOUSE*

Compass Clara House (CCH) is a two-year transitional program of Compass Family Services. CCH provides homeless families private apartments for up to year years with intensive on-site support services including: case management, permanent housing search/placement, life skills training, parenting support, therapy, education/vocational coordination, referral to all needed medical/dental/legal/mental health services, money management and credit repair, recovery support, on-site licensed childcare and after-school programs, and community events.

www.compass-sf.org

To Get Connected

Contact Person: Brad Harms, Intake Coordinator

Phone: (415) 863-0681 x7

Email: bharms@compass-sf.org

Hours: Monday – Friday, 9:00am to 6:00pm

Location: 111 Page Street, San Francisco, CA 94102

Notes: Referral from another social service agency is required. By appointment only.

Things To Know

Languages Spoken: English, Spanish.

What to Bring: First, case manager or referring agency speaks with intake coordinator. After that, necessary documents include TB Clearance, proof of custody of minor(s), proof of income (if any), and identification information (state-issued or other) are required.

Accessibility: Wheelchair accessible. Other disabilities are accommodated.

Client fees, if any: 30% of monthly income for program fees, and a mandatory 20% of monthly income towards savings, returned upon exit.

Eligible Population: All homeless families; Must be clean and sober for at least 6 months; have at least 50% custody of homeless children; be approved through screening process; education/training plan and open to case management. Must not have a serious history of violence, sex offenses, or arson.

Faith Based: No.

Direct Services: Case Management, Life skills, Permanent Housing Placement, licensed child care and afterschool on-site, Transitional Housing (up to 2 years), Therapy, Educational/Vocational Support. Referrals to other resources available as needed.

GEO CARE, INC. TAYLOR STREET FACILITY 111 TAYLOR STREET

GEO Care, Inc.'s mission is to help prepare individuals to reintegrate back to society and be responsible individuals who are accountable for their actions. Placements usually last from six months to one year. GEO Care, Inc. operates facilities previously run by Cornell Corrections, Inc. www.geocareinc.com

To Get Connected

Contact Persons:

Anthony Miller or Maria Richard

Phone: (415) 346-9769

Fax: (415) 346-0358

Facility Hours: 24 hours/7 days

Location: 111 Taylor Street, San Francisco, CA 94102

Notes: Must be referred by Board of Parole, Agent of Record or Federal BOP, Probation Officer/ Federal Pretrial services. Self pay county Beds call for info. No drop-ins.

Things To Know

Languages Spoken: English, some Spanish.

What to Bring: TB Clearance. Program will assist entering clients in getting this.

Accessibility: Wheelchair accessible. Other disabilities are accommodated.

Client fees, if any: Self-pay residents pay \$80/day. No sliding scale. All other residents are covered by an agency. BOP requires 25% of income for subsistence. No cost for CDCR residents but residents must save 75% of net income in saving account for their release.

Eligible Population: All individuals without criminal conviction for sex offense, arson, or who are not registered sex offenders.

Faith Based: No.

Direct Services:

Transitional Housing; Access to Internet; Assistance Getting Drivers License or Other ID; Clothing; Food/Prepared Meals; Hygiene/Personal Care Items; P.O. Box/Mail Service; Phone/Voicemail; Shower Facilities; Transit Vouchers; Mental Health Treatment; Substance Abuse Treatment; Anger Management; Community Education & Mediation; Individual Counseling/Therapy; Post-Incarceration Support; Victim/Survivor Services; Basic/Remedial Education; GED & High School Education - 5 Keys Charter School comes 3 times per week; Reading/Literacy; Vocational Education; Employment Training; Employment Placement; Employment Retention; Job Readiness/Life Skills; Money Management/Personal Financial Education; Family Reunification; Parenting Support/Education. Referrals to other resources available as needed.

GOOD SHEPHERD GRACENTER

As a Women's Secondary Recovery Program, Good Shepherd Gracenter offers housing, case management and supportive services. The program is based on 12-step spirituality and a holistic approach. The program's mission is based on a belief in the dignity and worth of each person as a child of God. Participants are expected to stay at least six months.

www.gsgracenter.org

To Get Connected

Contact Person: Sandra Munoz, Case Manager

Phone: (415) 337-1938 **Fax:** (415) 337-4668

Email: smunoz.reentry@gmail.com

Hours: Monday – Friday, 9:00am-5:00pm
(Intake hours: Weekdays, 8:30am to 4:30pm)

Location: 1310 Bacon St., San Francisco, CA 94134

Notes: No referral needed. Appointment needed – No drop-ins.

Things To Know

Languages Spoken: English

What to Bring: State-Issued ID, Social Security Card, TB Clearance; Medical Clearance

Accessibility: ADA Accessibility Plan in place by June, 2010

Client fees, if any: Admission Fee is a non-refundable \$200. A sliding scale for the monthly fee is based on a participant's source of income.

Eligible Population: Women who have completed a primary drug & alcohol treatment program are clean and sober for at least 30 days. May not have criminal convictions for violent, sex, gang-related offense or arson. May not be a registered sex offender.

Faith Based: Yes, the program is faith based with a Christian approach to the 12 Steps but is open to all, regardless of race, creed or nationality.

Direct Services: Women's Secondary Recovery Program; Access to Internet; Assistance Getting Drivers License or Other ID; Clothing; Food/Prepared Meals; Hygiene/Personal Care Items; P.O. Box/Mail Service; Phone/Voicemail; Shower Facilities; Transit Vouchers; Substance Abuse Treatment - Weekly Recovery Mentoring session with case manager, monthly Recovery Educational Workshops; Health & Wellness Education - Monthly Education Workshops on topics such as stress, nutrition for women in recovery; Anger Management - Part of the Monthly Educational Workshop offered; Intensive Case Management - Daily check-in with participants and weekly individual Recovery Mentoring sessions with case manager; Mentorship - Case manager offers individual weekly recovery mentoring; Outreach - connecting to other drug & alcohol programs; Trauma Recovery Services - Offered in individual sessions with the case manager, weekly recovery mentoring sessions and in the monthly educational workshop; Money Management/Personal Financial Education. Referrals to other resources available as needed.

HAMILTON FAMILY CENTER *HAMILTON FAMILY CENTER FIRST AVENUES*

The Hamilton Family Center First Avenues program seeks to break the cycle of homelessness and poverty. Through a housing-first approach, we provide a continuum of housing solutions and comprehensive services that promote self-sufficiency for families. Housing assistance is provided for a maximum of 24 months. www.myhousing.org www.hamiltonfamilycenter.org

To Get Connected

Contact Persons: Joyce Nortey, Homeless Prevention Case Manager

Phone: (415) 292-9930 x306

Fax: (415) 292-9951

Email: jnortey@hamiltonfamilycenter.org

Hours: Monday – Friday, 9:00am to 5:30pm

Location: 260 Golden Gate Ave., San Francisco, CA 94102

Notes: No referral needed. Drop-ins welcome.

Things To Know

Languages Spoken: English, Spanish

What to Bring: State-Issued ID, Social Security Card; birth certificates for children in physical/ legal custody and back rent notice or certification of homelessness. Program will try to assist client in getting these.

Accessibility: Wheelchair accessible. Other disabilities are accommodated.

Client fees, if any: No client fees.

Eligible Population: Individuals who are currently homeless.

Faith Based: No.

Direct Services: Rental Move-in Assistance; Access to Internet; Clothing; Food/Prepared Meals; Transit Vouchers (youth passes for MUNI); Mental Health Treatment; Substance Abuse Treatment; Co-occurring Disorder/Dual Diagnosis Treatment; Health & Wellness Education; Group Counseling/Therapy; Outreach; Employment Placement; Job Readiness/Life Skills; Money Management/Personal Financial Education; Representative Payee Services; Housing & Eviction Defense; Couples/Family Counseling; Parenting Support/Education; Services for Children. Referrals to other resources available as needed.

THE METROPOLITAN FRESH START HOUSE, INC.

The Metropolitan Fresh Start Program is a six-month (or longer) faith-based transitional and outpatient program designed for men struggling with life's problems. The program is designed to provide progressive rehabilitation based on time-tested social model programs: the process of learning through doing and experiencing plus exposure of clients to positive role models through staff and volunteers. www.metropolitanfreshstart.org

To Get Connected

Contact Person: Richard Suydam, Intake Coordinator Administrator

Phone: (415) 585-8808 **Fax:** (415) 585-1837

Email: metropolitanfsh@gmail.com

Hours: All Programs Residential; Office Hours: Daily, 8:00am to 5:00pm

Office Location: 316-318 Leland Avenue, San Francisco, CA 94134

Treatment Centers/Homes:

326-328 Leland Avenue, San Francisco, CA 94134; 3015 Martin Luther King Way, Oakland, CA 94607; 330 E. St John Street, San Jose, CA 95112

Notes: No referral needed. Appointments only: Call Intake Coordinator. No drop-ins.

Things To Know

Languages Spoken: English

Client fees, if any: Minimum \$700/month for sober living w/ Outpatient Treatment. Residential program participants are funded through SASCA/Center Point.

Eligible Population: Men, ages 18-80. Must be clean and sober, must not have any medical or mental health condition that would prohibit program participation. No sexual predators.

Faith Based: Yes - Christian.

Direct Services: Alcohol/Drug Treatment, Anger Management, Clothing, Counseling, Food/Meals, Life Skills, Mentoring, Phone/Voicemail, Residential/Housing (6 months to 1 year), Showers, Transit Vouchers. Referrals to other resources available as needed.

NANNY'S SOBER LIVING

To help the women maintain recovery while taking on everyday life challenges to self independence.

To Get Connected

Contact Person:

Suritha Jackson

Phone: (415) 240-7526 **Fax:** (415) 401-0500

Email: nannys.sober.living@gmail.com

Hours: Vary. Please call or write first.

Location: 1686 Oakdale Avenue, San Francisco, CA 94124

Notes: No referral needed. No drop-ins. Please call or write for appointment.

Things To Know

Languages Spoken: English

What to Bring: TB Clearance. Program will assist client in getting this.

Client fees, if any: Varies, depending on income.

Eligible Population: Women, 18 years and older. Cannot serve child sex offenders or minors; cannot serve individuals with a criminal conviction for gang-related offense, arson, or are registered sex offenders.

Primary Community Served: African American, Hispanic/Latino(a), Lesbian/ Gay/ Bisexual/ Transgender

Faith Based: No.

Direct Services: Transitional housing; Assistance Getting Driver's License or other ID; Food/Prepared Meals/ Hygiene/Personal Care Items; Phone/Voicemail; Shower Facilities; Group Counseling/Therapy; Individual Counseling/Therapy; Family Reunification. Referrals to other resources available as needed.

NORTHERN CALIFORNIA SERVICE LEAGUE *CAMEO HOUSE TRANSITIONAL HOUSING PROGRAM*

Northern California Service League's Mission Statement: To create safer, healthier communities by helping the incarcerated and formerly incarcerated become responsible and contributing members of society. www.NorCalServiceLeague.org

To Get Connected

Phone: (415) 703-0600 **Fax:** (415) 703-0550

Facility Hours: 24 hours/7 days

Location: Located in San Francisco. Write to Administrative Offices of Northern California Service League at 28 Boardman Place, San Francisco, CA 94103.

Notes: Clients are referred through Northern California Service League. No drop-ins. Appointments required.

Things To Know

Languages Spoken: English and Spanish

Client fees, if any: None.

Eligible Population: Formerly incarcerated women with young children; May not have a criminal conviction for a sex offense or be a registered sex offender.

Primary Community Served: African American

Faith Based: No.

Direct Services: Permanent Housing upon graduation from the program; Transitional Housing; Access to Internet; Assistance Getting Drivers License or Other ID; Clothing; Food/Prepared Meals; Hygiene/Personal Care Items; P.O. Box/Mail Service; Storage Facilities; Transit Vouchers; Mental Health Treatment; Substance Abuse Treatment; Co-occurring Disorder/Dual Diagnosis Treatment; Health & Wellness Education; Anger Management; Community Education & Mediation; Group Counseling/Therapy; Intensive Case Management; Individual Counseling/Therapy; Outreach; Post-Incarceration Support; Restorative Justice/Survivor Impact; Basic/Remedial Education; College & Graduate Education; GED & High School Education; Reading/Literacy; Assessment & Application for Food Stamps, General Assistance, SSI; Credit Repair; Employment Training; Employment Retention; Money Management/Personal Financial Education; Representative Payee Services; Clean Slate/Conviction Expungement Services; Inmate & Parolee Legal Issues; Employment Law; Childcare; Family Reunification; Parenting Support/Education; Services for Children. Referrals to other resources available as needed.

PHATT CHANCE COMMUNITY SERVICES

Provide stable housing, clean and sober environment, life skill development, esteem-building support services that focus on positive transition from addictive behavior.

www.phattchance.com

To Get Connected

Contact Person: George R. Turner, Sr.,
Executive Director

Phone: (510) 772-8944

Email: georgerayturner@yahoo.com

Hours: 24 hours/7 days. Intake Monday –
Friday, 8:00am to 4:00pm.

Location: Phatt Chance Community Services
2443 Filmore Street, Suite 216, San
Francisco, CA 94123

Notes: No referral needed. Call or write for
appointment.

Things To Know

Languages Spoken: English, Spanish

What to Bring: TB Clearance. Program will
assist clients in getting this.

Accessibility: Wheelchair accessible. Other
disabilities are accommodated.

Client fees, if any: SSI, GA - funding source
CDCR and client employment. Sliding scale
is most often in reference to GA funding
availability.

Eligible Population: Men, Transgender
people, 18 and older, with medical or
mental health diagnosis. May not be a
registered sex offender.

Faith Based: No.

Direct Services: Transitional Housing; Assistance Getting Drivers License or Other ID;
Food/Prepared Meals; P.O. Box/Mail Service; Phone/Voicemail; Shower Facilities; Substance
Abuse Treatment; Individual Counseling/Therapy; Mentorship; Job Readiness/Life Skills; Money
Management/Personal Financial Education. Referrals to other resources available as needed.

PROJECT NINETY, INC. HUDSON HOUSE

Project Ninety is a social model program based on the 12-step principles of Alcoholics/Narcotics Anonymous. www.projectninety.org

To Get Connected

Contact Person: Jim Buckner, Intake Director

Phone: (650) 579-7881 **Fax:** (650) 579-2640

Email: jbuckner@projectninety.org

Hours: Please call

Location: 4100 Third Street, San Francisco, CA 94124

Notes: No referral needed. Please call – no drop-ins.

Things To Know

Languages Spoken: English, Spanish

Accessibility: Not wheelchair accessible.

Client fees, if any: Based on an individual's ability to pay. We help individuals apply for and access resources to assist with the cost of treatment. The full cost of the program is \$12,200 for 90 days.

Eligible Population: Men, over age 18. May not have criminal conviction for sex offense, arson (case by case), and may not be a registered sex offender (case by case).

Primary Population/Community Served: African American, Asian/Pacific Islander, Hispanic/Latino, American Indian/Alaskan

Faith Based: No.

Direct Services: Transitional Housing; Access to Internet; Assistance Getting Drivers License or Other ID; Clothing; Food/Prepared Meals; Hygiene/Personal Care Items; Phone/Voicemail (As related to treatment issues and needs); Shower Facilities; Substance Abuse Treatment; Co-occurring Disorder/Dual Diagnosis Treatment; Anger Management; Group Counseling/Therapy; Individual Counseling/Therapy; Mentorship; Family Group. Referrals to other resources available as needed.

RECOVERY SURVIVAL NETWORK (RSN) *FAMILY OF FRIENDS CLEAN & SOBER LIVING NETWORK*

Our Mission: to help those who want to help themselves. Our philosophy: meet clients where they are. www.rsn2000.org

To Get Connected

Contact Persons: Lou Gordon, Executive Director

Phone: (415) 552-1111 **Fax:** (415) 552-8444

Email: rsn2000@gmail.com

Hours: Monday – Friday, 9:00am to 5:00pm

Location: 3012-16th St. #201, San Francisco, CA 94103; 219-7th St., San Francisco, 94103

Notes: No referral needed. Drop-ins are received, but it is better to call in advance.

Things To Know

Languages Spoken: English, Spanish, Cantonese, Mandarin

What to Bring: State-Issued ID, Social Security Card, Proof of SF Residency, TB Clearance. Program will assist entering clients in getting these.

Accessibility: Wheelchair accessible at 219 7th Street. Other disabilities are accommodated.

Client fees, if any: Clean & sober living has set rates. We have 6 locations and the rate is \$650.00 per month for an SRO room.

Eligible Population: Men, Women, Transgender people. May not have a criminal conviction for sex offense, may not be a registered sex offender.

Primary Community Served: African American, Hispanic/Latino, American Indian/Alaskan, Spanish

Faith Based: No.

Direct Services: Transitional Housing; Access to Internet; Assistance Getting Drivers License or Other ID; Clothing; Hygiene/Personal Care Items; Transit Vouchers; Mental Health Treatment; Substance Abuse Treatment; Intensive Case Management; Individual Counseling/Therapy (Peer-to-Peer only); Mentorship; Outreach; Post-Incarceration Support; Employment Training; Employment Placement; Job Readiness/Life Skills; Money Management/Personal Financial Education; Representative Payee Services; Parenting Support/Education; Visits of Family Members in Jails & Prisons. Referrals to other resources available as needed.

ROSE HOME

Rose Home is a transitional sober living environment for men and women. www.projectfin.biz

To Get Connected

Contact Person: Gwen Strain, Executive Director

Intake Phone: (415) 647-1567

Fax: (650) 878-2574

Email: gwen@projectfin.biz

Hours: Monday - Friday, 11:00am to 5:00pm

Location: 1221 Newhall Street, San Francisco, CA 94124

Notes: No referral needed. Call or write for appointment.

Things To Know

Languages Spoken: English

What to Bring: State-Issued I.D. needed prior to entry. Program can assist with additional documentation after intake.

Accessibility: Not wheelchair accessible (Ground Level Entry w/ two Flights of Stairs). Some accommodation possible for wheelchairs as needed.

Client fees, if any: Rent varies, but is not higher than \$640/month.

Eligible Population: All adults who are clean and sober for at least 30 days, completed detox, and willing to submit to drug tests. Must not have criminal conviction for sex offense or arson.

Faith Based: No.

Direct Services: Access to Benefits (SSI, GA, TANF, etc.); Accompany to Court Dates; Clothing, E-mail Access; Employment Placement; Employment Retention; Employment Training; Food/Meals; Help/Vouchers to get State ID, etc.; Phone/Voicemail; Showers; Transitional Housing; Payee Assistance. Referrals to other resources available as needed.

SAN FRANCISCO NETWORK MINISTRIES HOUSING CORPORATION
SAN FRANCISCO SAFEHOUSE

SafeHouse is a clean and sober living community that empowers homeless, prostituted women gain the skills and resources they need to grow and become independent and self-sufficient members of society. www.sfsafehouse.org

To Get Connected

Contact Person: Patricia Pike, Case Manager
Phone: (415) 643-7861 **Fax:** (415) 643-1293
Email: casemanager@sfsafehouse.org
Facility Hours: 24 hours/7 days; Intake Monday – Friday, 8:00am to 5:00pm
Location: 2380 Folsom Street, San Francisco, CA 94110
Notes: No referral needed. Call or write for intake information.

Things To Know

Languages Spoken: English
Client fees, if any: 30% of any government assistance and/or 20% of any earned income
Eligible Population: Women who are currently homeless, have a history of work in the sex industry, and have been clean and sober for at least 30 days. May not have a criminal conviction for arson or be a registered sex offender.
Primary Population/Community Served: African American
Faith Based: No.

Direct Services: Transitional Housing; Access to Internet; Assistance Getting Drivers License or Other ID; Clothing; Food/Prepared Meals; Hygiene/Personal Care Items; P.O. Box/Mail Service; Phone/Voicemail; Shower Facilities; Storage Facilities; Mental Health Treatment; Substance Abuse Treatment; Co-occurring Disorder/Dual Diagnosis Treatment; Dental Care; Health & Wellness Education; menu planning and nutritionist weekly; Group Counseling/Therapy; Intensive Case Management; Individual Counseling/Therapy; Mentorship; Outreach; Post-Incarceration Support; Trauma Recovery Services; Victim/Survivor Services; Basic/Remedial Education; College & Graduate Education; GED & High School Education; Assessment & Application for Food Stamps, General Assistance, SSI; Credit Repair; Job Readiness/Life Skills; Money Management/Personal Financial Education; Internship Program; Parenting Support/Education. Referrals to other resources available as needed.

TWELVE STEP PROGRAMS

Twelve Step Programs is a social model, therapeutic community for individuals who are recovering from alcohol and drug dependency. We provide clean and sober living for people who have either completed a primary or secondary residential program, or who have had experience with recovery and understand the concept of clean and sober living.

To Get Connected

Contact Person: Gerald Jones,
Administrator

Phone: (415) 566-4357 **Fax:** (415) 665-9665

Hours: Monday – Friday, 9:00am to 4:00pm

Location: 4049 Judah Street, San Francisco,
CA 94122

Notes: No referral needed. Appointments preferred.

Things To Know

Languages Spoken: English

What to Bring: Some form of I.D. required.
State-issued I.D. preferred.

Client fees, if any: \$752 per month. If resident is receiving public assistance, cost to be determined on individual basis.

Eligible Population: Adults. Must be clean and sober for at least 72 hours. Must not be convicted of violent, sex, arson, or gang offenses; must not have mental health issues.

Faith Based: No.

Direct Services: Transitional Housing/Clean and Sober Living (open-ended length of stay). Referrals to other resources available as needed.

UP FROM DARKNESS

Transitional housing and supportive services for people in recovery from substance abuse addiction.

To Get Connected

Contact Person: Rev. Reginaldo Woods
Phone: (415) 447-4234 **Fax:** (415) 447-4015
Email: upfromdarkness@sbcglobal.net
Hours: Monday – Friday, 9:00am-5:00pm
Location: 1075 Fillmore Street, San Francisco, CA 94115
Notes: No referral needed. Drop-ins welcome.

Things To Know

Languages Spoken: English
What to Bring: No documents needed prior to entry. Program will assist with documentation after intake.
Client fees, if any: \$700/month
Eligible Population: All individuals and family members.
Faith Based: Yes – Christian.

Direct Services: Anger management, Counseling (residential and outpatient), Relapse prevention, Substance Abuse Treatment, Transitional housing; Job readiness program; computer technology certificate program. Referrals to other resources available as needed.

www.vosf.org

To Get Connected

Contact Persons: Edgardo Gonzalez, Pastor

Phone: (415) 644-0555 **Fax:** (415) 710-4938

Email: info@vosf.org

Hours: Monday – Friday, 10:00am to 5:00pm

Location: 1266 Fitzgerald Avenue
San Francisco, CA 94124

Notes: No referral needed. Appointments only – no drop-ins.

Things To Know

Languages Spoken: English

What to Bring: TB Clearance. Program will assist clients in getting this.

Client fees, if any: Free of charge unless they have a source of income.

Eligible Population: Men and women, 18 and older. May not have a criminal conviction for sex offense; may not be a registered sex offender; may not be on psychiatric medication.

Faith Based: Yes - Christian.

Direct Services: Housing; Clothing; Food/Prepared Meals; Hygiene/Personal Care Items; P.O. Box/Mail Service; Shower Facilities; Substance Abuse Treatment; Free Clinic for Physical Health; Anger Management; Community Education & Mediation; Group Counseling/Therapy; Intensive Case Management; Individual Counseling/Therapy; Mentorship; Outreach; Post-Incarceration Support; Restorative Justice/Survivor Impact; Trauma Recovery Services; Victim/Survivor Services; Basic/Remedial Education; Vocational Education; Assessment & Application for Food Stamps, General Assistance; Employment Training; Job Readiness/Life Skills; Money Management/Personal Financial Education; Clean Slate/Conviction Expungement Services; Couples/Family Counseling; Family Reunification; Parenting Support/Education Services for Children - Visits of Family Members in Jails & Prisons. Referrals to other resources available as needed.

WALDEN HOUSE, INC. FEMALE OFFENDER TREATMENT & EMPLOYMENT PROGRAM

The mission of Walden House is to give hope and change lives for people affected by substance abuse and mental health conditions. We do this by offering behavioral health services and tools for living to youth, adults, and families throughout California. These services aim to relieve the burden of societal problems by promoting wellness, healthy relationships, productive living, and community involvement.

Walden House is guided by a belief in the transformative power of community and the agency's values include respect, compassion, caring, and safety for all participants; social responsibility and dedication to equality and justice; the embracing of differences; and commitment to creativity and innovation. Our clients are those with the fewest material resources and the longest road to recovery. In our clients, we see great strengths and possibilities; with the right support, they can move from being the takers of things to the makers of things.

www.waldenhouse.org

To Get Connected

Contact Persons:

Kara Tow, Case Management Supervisor

Phone: (415) 217-3296 **Fax:** (415) 296-0821

Email: ktow@waldenhouse.org

Hours: 24 hours/ 7 days

Location: 852 Avenue D

Treasure Island, San Francisco, CA 94130

Notes: Referral from CDCR required. Must make appointment – no drop-ins.

Things To Know

Languages Spoken: English & Spanish

What to Bring: TB Clearance. Program will assist clients in getting this.

Accessibility: Wheelchair accessible. Other disabilities are accommodated.

Eligible Population: Women on active parole, 18 and older. Women incarcerated in or recently released from State or Federal Prison; in in-prison treatment programs (Prop 36, BASN). Cannot have criminal convictions for violent offense, sex offense, or arson. Cannot be a registered sex offender.

Faith Based: No.

Direct Services: Transitional Housing; Residential Treatment beds; Access to Internet; Assistance Getting Drivers License or Other ID; Clothing; Food/Prepared Meals; Hygiene/Personal Care Items; P.O. Box/Mail Service; Phone/Voicemail; Shower Facilities; Storage Facilities; Transit Vouchers; Mental Health Treatment; Substance Abuse Treatment - Residential & OP Substance abuse treatment; Co-occurring Disorder/Dual Diagnosis Treatment - Dual residential & OP programs; Health & Wellness Education, including HIV/STD prevention education; Anger Management; Group Counseling/Therapy; Individual Counseling/Therapy; Mentorship; Outreach; Post-Incarceration Support; Trauma Recovery Services; Victim/Survivor Services; GED & High School Education; Vocational Education; Assessment & Application for Food Stamps, General Assistance, SSI; Employment Training; Employment Placement; Job Readiness/Life Skills; Money Management/Personal Financial Education; Representative Payee Services; Inmate & Parolee Legal Issues; Voting Outreach & Education; CJ referrals/ mandated; Childcare; Couples/Family Counseling; Family Reunification; Parenting Support/Education; Services for Children. Referrals to other resources available as needed.

EMERGENCY SHELTER FOR INDIVIDUALS

If you are an adult without children with you, you can seek emergency shelter through any one of the following locations. These places can help you reserve a shelter bed during the days and times listed, at one of the emergency shelters for individuals in San Francisco. Further, these locations can help you get connected to more permanent housing opportunities.

GLIDE WALK-IN CENTER

Language(s) Spoken: English, Cantonese and Spanish

Location: 330 Ellis Street, #101, San Francisco, CA

Hours: Monday - Friday: 7:00am to 11:00am; 4:00pm to 9:00pm

Phone: (415) 674-6012 **Fax:** (415)775-1989

Accessibility: Wheelchair accessible; all other reasonable accommodations as needed.

MISSION NEIGHBORHOOD RESOURCE CENTER

Language(s) Spoken: English and Spanish

Location: 165 Capp Street, between 16th and 17th Streets, San Francisco, CA

Hours: Monday – Friday: 7:00am to 12:00pm and 2:00pm to 7:00pm (Thurs & Fri open until 8pm) Saturday: 7:00am to 12:00pm

Phone: (415) 869-7977 **Fax:** (415) 241-9758

Accessibility: Wheelchair accessible; all other reasonable accommodations as needed.

MULTI-SERVICE CENTER (MSC) SOUTH

Language(s) Spoken: English

Location: 525 5th Street, San Francisco, CA

Hours: 24 Hours; Shelter Reservations from 5:00pm-1:00am

Phone: (415) 597-7960 **Fax:** (415) 597-7946

Accessibility: Wheelchair accessible; all other reasonable accommodations as needed.

UNITED COUNCIL OF HUMAN SERVICES

Language(s) Spoken: English and Spanish

Location: 2111 Jennings Street, between Van Dyke and Wallace Avenues, San Francisco, CA

Hours: Everyday: 7:00am to 9:00am

Phone: (415) 671-1100 **Fax:** (415) 822-3436

Accessibility: Wheelchair accessible; all other reasonable accommodations as needed.

CATS A WOMAN'S PLACE

CATS helps those most in need get off the street, achieve stability and establish permanent housing by providing compassionate, culturally sensitive services and stays of 4-18 months.
www.catsinc.org

To Get Connected

Contact Persons: Case Manager on duty
Phone: (415) 487-2140 **Fax:** (415) 703-8931
Email:

Transitional Housing: kim@awpcats.org
Substance Abuse: scott@awpcats.org
Program Coordinator: nicole@awpcats.org

Specific Intake Days and Times:

M-Sa, 8am-4pm.

Facility Hours: 24 hours/7 days. Business hours: 8:00am to 4:00pm; Drop-in 9:00am to 4:30pm.

Location: 1049 Howard St. San Francisco, CA 94103

Notes: No referral needed. Drop-in between 9am and 4:30pm.

Things To Know

Languages Spoken: Spanish, English.

What to Bring: TB Clearance.

Accessibility: Wheelchair accessible. Other disabilities are accommodated.

Client fees, if any: Emergency shelter clients do not pay program fees. Clients in Substance Abuse or Transitional Housing pay 30% of income based on HUD guidelines.

Eligible Population: All Women, MTF Transgender people, Pregnant women. Program does not serve FTM Transgender individuals.

Primary Community Served: Currently homeless; Mental health diagnoses; HIV+; Substance Use Disorder

Faith Based: No.

Direct Services: Emergency Shelter; Transitional Housing; Access to Internet (no computers available, wireless only); Food/Prepared Meals; Hygiene/Personal Care Items; Phones (no voicemail); Shower Facilities; Substance Abuse Treatment; Medical Care (provided on-site by Tom Wadell (Tuesday and Thursday) Health Care for the Homeless). Referrals to other resources available as needed.

EMERGENCY SHELTER FOR FAMILIES

If you are an adult with your children, you can seek emergency shelter for families through Connecting Point for family shelters. You should get on this waiting list as soon as possible. If you need a family shelter bed *tonight*, contact Hamilton Family Residences and Emergency Center (on the following page).

COMPASS FAMILY SERVICES *CONNECTING POINT*

Compass helps families thrive by providing the assistance necessary to find and maintain stable housing, gain meaningful employment and raise healthy children. As a program of Compass, Connecting Point acts as the Family Housing Crisis Center, and acts as the front door for all families seeking shelter in San Francisco, as well as providing rental assistance to assist families with deposits and back rent. www.compass-sf.org

To Get Connected

Phone: (415) 442-5130 **Fax:** (415) 442-5138

Email: eancker@compass-sf.org

Hours: Monday, Wednesday, Friday: 9am-12pm and 1pm-5pm;

Tuesday: 9-12 and 3-5

Thursday: 9-12 and 2-5

Location: 995 Market St., 6th Floor
San Francisco, CA 94103

Notes: No referral needed. Clients must complete an initial intake over the phone.

Things To Know

Languages Spoken: English, Spanish, Mandarin, Cantonese, Fujianese, Taiwanese, Bengali.

Documentation Needed Prior to Entry:

State-Issued ID; documents proving custody of a minor child, and a letter of homelessness. Program will assist client in getting these.

Accessibility: Wheelchair accessible. Other disabilities are accommodated.

Client fees, if any: none

Eligible Population: Individuals who are currently homeless; Pregnant women; Women with children; All families (homelessness is not required for assistance with back rent). Program does not serve registered sex offenders.

Primary Population/Community Served: African American, Asian/Pacific Islander, Hispanic/Latino, American Indian/Alaskan, Lesbian/Gay/Bisexual/Transgender, Immigrant

Faith Based: No

Direct Services:

Emergency Shelter; Rental Move-in Assistance; Access to Internet; Assistance Getting Drivers License or Other ID; Clothing; Food/Prepared Meals; Hygiene/Personal Care Items; P.O. Box/Mail Service; Transit Vouchers; Mental Health Treatment; Medical Care; Outreach; Job Readiness/Life Skills; Money Management/Personal Financial Education. Referrals to other resources available as needed.

HAMILTON FAMILY CENTER *HAMILTON FAMILY RESIDENCES & EMERGENCY CENTER*

Our mission is to break the cycle of homelessness and poverty. Through a housing-first approach, we provide a continuum of housing solutions and hands-on services that promote self-sufficiency for families and individuals, and foster the potential of children and youth.

www.hamiltonfamilycenter.org

To Get Connected

Contact Persons: Any staff member.

Emergency Center Phone: (415) 292-9930

Emergency Bed Call-in #: (415) 292-5228

Fax: (415) 292-9951

Call-ins for Emergency Beds twice daily:

11:00am and 5:00pm

Facility Hours: 24 hours, 7 days

Location: 260 Golden Gate Ave., San Francisco, CA 94102

Notes: Emergency beds are available daily for 1-night stays, and are given away on a first come, first served basis. Emergency Center program also has 60-day stays. Call Emergency Center for more information.

Things To Know

Languages Spoken: English & Spanish.

What to Bring: State-Issued ID, Social Security Card, Birth Certificate, and TB Clearance. Note: There is a grace period of a few days for individuals who are gathering these documents. Program will assist client in getting these documents.

Accessibility: Wheelchair accessible. Other disabilities are accommodated.

Client fees, if any: None.

Eligible Population: Must have child under 18 in physical or legal custody to be eligible.

Faith Based: No.

Direct Services: Emergency Shelter; Access to Internet; Food/Prepared Meals; Hygiene/Personal Care Items; P.O. Box/Mail Service; Local Phone; Shower Facilities; Transit Vouchers; Mental Health Treatment; Medical Care; Health & Wellness Education; Group Counseling/Therapy; Individual Counseling/Therapy; Job Readiness/Life Skills; Money Management/Personal Financial Education; After school programming and activities for children ages 0-18; Parenting Support/Education. Referrals to other resources available as needed.

DOMESTIC VIOLENCE SHELTERS

If you are in danger of violence, seek help. The following shelters offer temporary housing at confidential locations.

ASIAN WOMEN'S SHELTER

The mission of the Asian Women's Shelter (AWS) is to eliminate domestic violence by promoting the social, economic, and political self-determination of women. AWS is committed to every person's right to live in a violence-free home. It specifically addresses the cultural and language needs of immigrant, refugee, and U.S.-born Asian women and their children. AWS's perspective is reflected in the agency's broad strategy, which integrates culturally knowledgeable and language-accessible shelter services, educational programs, and community-based initiatives and advocacy. www.sfaws.org

To Get Connected

Contact Person: Crisis Line

Phone: (415) 751-0880

Crisis Line: Monday – Friday, 9:00am to 5:00pm. After hours, crisis line rolls over to WOMAN, Inc.

Mailing Address: 3543 - 18th Street #19, SF, CA 94110

Notes: No referral needed. Call crisis line at any time. Location is confidential, so no drop-ins, but call to get connected with services.

Things To Know

Languages Spoken: Arabic, Bengali, Cantonese, Dutch, Farsi, Georgian, Gujarati, Hindi, Indonesian, Japanese, Javanese, Kachi, Kannada, Korean, Lao, Mandarin, Punjabi, Russian, Spanish, Tagalog, Taiwanese, Tamil, Telugu, Thai, Toisa

Accessibility: Wheelchair accessible. Other disabilities are accommodated.

Client fees, if any: no

Eligible Population: Women, Transgender people, Pregnant women, Women with children, All families.

Faith Based: no.

Direct Services: Emergency Shelter; Rental Move-in Assistance; Access to Internet; Clothing; Food/Prepared Meals; Hygiene/Personal Care Items; Phone/Voicemail; Shower Facilities; Storage Facilities; Transit Vouchers; Health & Wellness Education; Intensive Case Management; Outreach; Childcare (Emergency); Children Program Activities; Parenting Support/Education; Services for Children. Referrals to other resources available as needed.

LA CASA DE LAS MADRES

La Casa offers a comprehensive continuum of support services for survivors of domestic violence. La Casa offers safety-first, empowerment and client-centered services. It offers crisis response, emergency shelter, and ongoing counseling and resource advocacy. Ending or escaping domestic violence is a process. Services are confidential. Individuals do not have to leave the abusive partner before accessing support. www.lacasadelasmadres.org

To Get Connected

Phone: (415) 503-0500

24-Hour Hotline: (877) 503-1850

Fax: (415) 503-0301 **Email:** info@lacasa.org

Hours: Monday – Friday, 9:00am to 5:00pm
(850 Bryant St. open until 7:00pm)

Mailing Address: 1663 Mission Street, Suite 225, San Francisco, CA 94103

Services Location: 850 Bryant Street, 4th Floor DVRV, San Francisco, CA 94103

Notes: No referral needed. Drop-ins available. Shelter location is confidential.

Things To Know

Languages Spoken: English, Spanish, Russian, Cantonese, Portuguese, French, and Others.

Accessibility: Wheelchair accessible. Other disabilities are accommodated.

Client fees, if any: Free and confidential.

Eligible Population: Women; Transgender Women; Women w/ Children; Pregnant Women; Teens, Age 11-24; if facing domestic violence.

Faith Based: No.

Direct Services: Residential/Housing; Legal Assistance/Advocacy, Accompany to Court Dates, Help/Vouchers to Get State ID; Parenting Support; Services for Children; Counseling; Life Skills; Mentoring; Trauma Recovery; Victim Services. Referrals to other resources available as needed.