

SUPPORTIVE SERVICES

ARAB CULTURAL AND COMMUNITY CENTER

Assist immigrant families in adjusting/adapting to hardships in American societies, and aim to provide any services needed through referrals.

To Get Connected

Contact Person: Loubana Qutami, Social Services Coordinator

Phone: (415) 664-2200 x15 **Fax:** (415) 664-2280

Email: lqutami@arabculturalcenter.org

Hours: Monday - Thursday, 10:00am to 5:00pm, Friday, 10:00am-2:00pm

Location: 2 Plaza Street, San Francisco, CA 94116

Notes: No referral needed. By appointment only. No drop-ins.

Things To Know

Languages Spoken: English

What to Bring: State-Issued ID; Proof of San Francisco residency.

Accessibility: Wheelchair accessible.

Client fees, if any: None.

Eligible Population: All individuals, and family members.

Primary Community Served: Arab, Elderly, and individuals with physical disabilities.

Faith Based: No.

Services: Referrals to range of community resources and social services.

BAY AREA WOMEN'S & CHILDREN'S CENTER

BAWCC offers a variety of direct services that address immediate needs and assists with achieving long-term stability. BAWCC's advocacy, planning and policy work on issues of low-income children and families has had a positive impact on the lives of thousands since we opened in 1981. BAWCC's long-term projects have resulted in the creation of playgrounds, a recreation center, school, and family center. www.bawcc.org

To Get Connected

Contact Persons: Diane Crampton, Nancy Ong or Midge Wilson

Phone: (415) 474-2400 **Fax:** (415)474-5525

Hours: Tuesdays and Thursdays, 8:30am to 4:00pm

Location: 318 Leavenworth Street, San Francisco, CA 94102

Notes: No referral needed. Drop-ins are welcome. Appointments can be made.

Things To Know

Languages Spoken: English, Cantonese, Mandarin, Limited Spanish, & Vietnamese

What to Bring: Some form of I.D.

Accessibility: Wheelchair accessible.

Client fees, if any: None.

Eligible Population: Women, Transgender individuals, including those pregnant or with children.

Primary Community Served: Low-income women, children and families.

Faith Based: No.

Direct Services: Clothing, Dental Care (in partnership with UCSF), Food, Literacy/Basic Education, Parenting Support, Services for Children. Referrals to other resources available as needed.

BLACK COALITION ON AIDS

The Black Coalition on AIDS (BCA) focuses on reducing health disparities in the Black community, most notably, the spread of HIV/AIDS. BCA strives to achieve this focus by providing health and wellness services including, but not limited to, transitional housing, health education, advocacy, health case management and other health-promoting activities. www.bcoa.org

To Get Connected

Contact Persons: Francis Broome,
Coordinator of Prevention and Education
Phone: (415) 615-9945, ext. 114
Email: fbroome@bcoa.org
Location: Black Coalition on AIDS,
2800 Third Street, San Francisco, CA 94107

Things To Know

Languages Spoken: English
Eligible Population: See below
Primary Community Served: African
Americans, HIV + individuals and those at
risk for HIV and other health disparities
Faith Based: No.

Direct Services: Transitional housing; health case management; counseling; community outreach; health education workshops; drop-in and support groups; health enhancement and stress reduction classes; complementary alternative medicine; wellness services; dinner-and-a-movie night; women's HIV prevention education; and referrals for health screening, treatment and primary care.

CENTRAL CITY HOSPITALITY HOUSE

Hospitality House is a community center for San Francisco's Tenderloin neighborhood, providing opportunities for personal growth and self-determination to homeless people and others in need. The agency's mission is to build community strength by advocating policies and rendering services which foster self-sufficiency and cultural enrichment. We encourage self-help, mutual respect, and increased self-esteem. The goal of these efforts is to make the heart of San Francisco a better place for us all. Facilities include the Tenderloin Self-Help Center (TSHC), the Sixth Street Self-Help Center, a shelter, and the Community Arts Program (CAP).

www.hospitalityhouse.org

To Get Connected

Office Phone: (415) 749-2100

Office Fax: (415) 749-2136

TSHC: (415) 749-2143

Sixth Street: (415) 369-3040

Shelter: (415) 749-2103

CAP: (415) 749-2133

Email: info@hospitalityhouse.org

Hours:

TSHC: Mon-Fri, 7:00am to 7:00pm

Sixth Street: Mon-Fri: 9am-5pm

Shelter: Mon-Fri, 4:00pm to 8:00am; 24-hours
Weekends & Holidays

CAP: M/W/F: 1-6pm; Tue/Thurs: 10am-3pm

Location:

Main Office & TSHC: 290 Turk Street, San Francisco, CA 94102; *Sixth Street Self-Help*

Ctr: 169 & 181 Sixth St., Sixth Street, San

Francisco, CA 94103; *Shelter:* 146

Leavenworth St., San Francisco, CA 94102;

Community Arts Program: 146 Leavenworth

St., San Francisco, CA 94102;

Notes: No referral needed. Drop-ins
welcome.

Things To Know

Languages Spoken: English, Spanish

Accessibility: All programs wheelchair
accessible *except* Shelter. Other disabilities
are accommodated.

Eligible Population: All individuals and
family members.

Primary Community Served: Homeless.

Faith Based: No.

Direct Services: Emergency Shelter; Rental Move-in Assistance; Access to Internet; Assistance Getting Drivers License or Other ID; Hygiene/Personal Care Items; P.O. Box/Mail Service; Phone/Voicemail; Transit Vouchers; Mental Health Treatment; Substance Abuse Treatment; Co-occurring Disorder/Dual Diagnosis Treatment; Health & Wellness Education; Group Counseling/Therapy; Individual Counseling/Therapy; Post-Incarceration Support; Employment Placement; Employment Retention; Job Readiness/Life Skills; Couples/Family Counseling. Referrals to other resources available as needed.

**CENTER FOR YOUNG WOMENS DEVELOPMENT *SISTERS RISING & SISTA CIRCLE*
& *YOUNG MOTHERS UNITED***

Our mission is to empower and inspire young women who have been involved with the juvenile justice system and/or the underground street economy to create positive change in their lives and communities. www.cywd.org

To Get Connected

Contact Persons: Venus Rodriguez, Program Director

Phone: (415) 703-8800 **Fax:** (415) 703-8818

Email: venus@cywd.org

Hours: Monday – Friday, 9:00am to 5:00pm
Intake Tuesday – Friday.

Location: 832 Folsom Street, Suite #700,
San Francisco, CA 94107

Notes: No referral needed. Drop-ins welcome.

Things To Know

Languages Spoken: English

Accessibility: Wheelchair accessible.

Eligible Population: Women, Pregnant women, Women with children who are involved in the criminal justice system

Primary Community Served: African American, Asian/Pacific Islander, Hispanic/Latino, Lesbian/ Gay/ Bisexual/ Transgender, Immigrant

Faith Based: No.

Direct Services:

Access to Internet; Clothing; Food/Prepared Meals; Hygiene/Personal Care Items; Phone/Voicemail; Community Education & Mediation; Post-Incarceration Support; Employment Training. Referrals to other resources available as needed.

CENTER ON JUVENILE AND CRIMINAL JUSTICE *NOVA SERVICES*

The Center on Juvenile Justice's NoVA mission is to provide high-quality professional pre-release planning and intensive case management to individuals who are returnign to the community from San Francisco's Jails. www.cjcj.org

To Get Connected

Contact Persons: Gerald Miller, Director of NoVA Project

Phone: (415) 621-5661

Hours: Monday – Friday, 9:00am to 5:00pm

Location: 440 9th Street, San Francisco, CA 94103

Notes: All referrals are made through San Francisco Pre-Trial Diversion. No drop-ins.

Things To Know

Languages Spoken: English, Spanish

Accessibility: Wheelchair accessible.

Eligible Population: All individuals incarcerated in or recently released from San Francisco County Jail and referred by Pre-Trial Diversion.

Primary Community Served: African American, Hispanic/Latino

Faith Based: No.

Direct Services:

Access to Internet; Assistance Getting Driver's License, other ID; Clothing; Hygiene/Personal Care Items; Intensive Case Management; Individual and Group Therapy/Counseling; Mentorship; Outreach; Post-Incarceration Support; Employment Training

CONTRA COSTA COUNTY OFFICE OF EDUCATION **STAR**

To provide substance abuse awareness and relapse prevention cognitive-behavioral skills to parolees in California.

To Get Connected

Contact Persons: Jodi McKenna, Teacher

Phone: (415) 703-3164 x277

Hours: Monday – Friday, 8:00am to 3:00pm

Location: 1727 Mission Street, San Francisco, CA 94103

Notes: Referral from Parole Agent. Drop-ins allowed.

Things To Know

Languages Spoken: English

What to Bring: 1502 referral form. Program can assist entering clients in getting this.

Accessibility: Wheelchair accessible. Other disabilities are accommodated.

Eligible Population: All individuals referred by Parole.

Faith Based: No.

Direct Services: Resume; Substance Abuse Treatment; Anger Management; Community Education & Mediation; Post-Incarceration Support; Substance Abuse Education. Referrals to other resources available as needed.

GLIDE FOUNDATION *WALK-IN CENTER*

To meet the immediate, basic needs of homeless and marginally-housed persons and families through the provision of crisis intervention services, basic goods distribution, internal and external referrals, emergency shelter bed reservations, and attainment/replacement of critical identification documents. <http://glide.org/Walkin.aspx>

To Get Connected

Phone: (415) 674-6033

Hours: Monday – Thursday, 8:30am to 4:30pm; Friday, 8:30am to 1:00pm

Emergency Shelter Bed Reservations: 365 days/year, 7:00am to 11:00am and 4:00pm to 9:00pm

Location: 330 Ellis Street, Room 101, San Francisco, CA 94102

Notes: No referral needed. Drop-ins welcome.

Things To Know

Languages Spoken: English, Spanish

Accessibility: Wheelchair accessible. Other disabilities are accommodated.

Client fees, if any: None.

Eligible Population: All individuals and family members.

Primary Community Served: African American, Asian/Pacific Islander, Hispanic/Latino

Faith Based: No.

Direct Services:

Rental Move-in Assistance: The Walk-In Center assists clients in obtaining rental assistance through Season of Sharing, HPRP, Catholic Charities, FEPCO, RADCO, etc. Staff screen for eligibility, and assist clients with the full application process; Emergency Shelter Bed Reservations; Assistance Getting Drivers License or Other ID; Clothing; Hygiene/Personal Care Items; Intensive Case Management; Assessment & Application for Food Stamps, General Assistance and SSI. Referrals to other resources available as needed.

GLIDE FOUNDATION *WOMEN'S CENTER*

To break the cycles of violence by providing domestic violence education, prevention, and intervention services to survivors of domestic violence. <http://glide.org/WomensCenter.aspx>
www.glide.org

To Get Connected

Contact Persons: Talilah Douglas, Faciliator

Phone: (415) 674-6027

Email: tdouglas@glide.org

Hours: Monday - Friday, 9:00am to 4:00pm

Location: 330 Ellis Street, San Francisco, CA 94102

Notes: No referral needed. There are some drop-in support groups. Appointments are necessary for case management and individual counseling services.

Direct Services: Emergency Shelter Bed Reservations; Group Counseling; Intensive Case Management; Individual Counseling/Therapy; Outreach; Victim/Survivor Services. Referrals to other resources available as needed.

Things To Know

Languages Spoken: English, Spanish

Client fees, if any: None.

Primary Community Served: African American, Hispanic/Latino, Lesbian/ Gay/ Bisexual/ Transgender

Faith Based: No.

HOMELESS PRENATAL PROGRAM

In partnership with our families, we work to break the cycle of childhood poverty. By seizing the motivational opportunity created by pregnancy and parenthood, HPP joins with families to help them recognize their strengths and trust in their capacity to transform their lives.

www.homelessprenatal.org

To Get Connected

Phone: (415) 546-6756 **Fax:** (415) 546-6778

Email: info@homelessprenatal.org

Hours: Monday – Thursday, 9:00am to 5:00pm; Friday, 9am-4pm. Closed from 12-1pm daily. Intake hours vary by day.

Location: 2500 18th Street, San Francisco, CA 94110

Notes: No referral needed. Drop-ins are welcome for intake.

Things To Know

Languages Spoken: Spanish, English, French, Tagalog

What to Bring: Proof of residency is required for housing deposits. Program will assist entering clients in getting this.

Accessibility: Wheelchair accessible. Other disabilities are accommodated.

Client fees, if any: No fee to clients.

Eligible Population: Men, Women, Transgender people, Pregnant women, Women with children, Ages 18-55.

Primary Community Served: African American, Hispanic/Latino, Lesbian/Gay/Bisexual/Transgender, Immigrant, Spanish-speakers

Faith Based: No.

Direct Services: Hotel Vouchers for pregnant women in the last trimester and DV clients when no shelter beds are available; Rental & Move-in Assistance; Access to Internet; Assistance Getting Driver's License/Other ID; Clothing; Food/Prepared Meals; Health & Wellness Education; Intensive Case Management; Outreach; English as a Second Language; Assessment & Application for Food Stamps, SSI; Credit Repair; Money Management/Personal Financial Education; Housing Advocacy (refer out for eviction defense); Couples/Family Counseling; Family Reunification; Parenting Support/Education. Referrals to other resources available as needed.

LAVENDER YOUTH RECREATION & INFORMATION CENTER (LYRIC)

LYRIC is an organization for lesbian, gay, bisexual, transgender, queer and questioning youth, ages 24 and younger. LYRIC's mission is to build community and inspire positive social change through education enhancement, career training, health promotion and leadership development with LGBTQ youth, their families, and allies of all races, classes, genders and abilities. LYRIC works to meet youth where they are and support them in getting what they need. www.lyric.org

To Get Connected

Contact Persons: Alex Karson or Kyle Kitson, Youth Advocates

Phone: (415) 703-6150 x12/18

Fax: (415) 703-6153

Email: alex@lyric.org/kyle@lyric.org

Hours: Monday – Friday, 10:00am to 6:00pm (for youth, 3:00pm to 6:00pm)
Intake between 3:00pm and 6:00pm, weekdays.

Location: 127 Collingwood St, San Francisco, CA 94114

Notes: No referral needed. Drop-ins welcome.

Things To Know

Languages Spoken: English, Spanish, French

Accessibility: Wheelchair accessible. Other disabilities are accommodated.

Client fees, if any: No

Eligible Population: All individuals (Men, Women, Transgender people), up to 24 years old, Pregnant women, Women with children.

Primary Community Served:

Lesbian/Gay/Bisexual/Transgender (LGBTQ)

Faith Based: No.

Direct Services: Access to Internet; Assistance Getting Drivers License or Other ID; Clothing; Hygiene/Personal Care Items; Health & Wellness Education; Community Education & Mediation; Outreach; Employment Training; Employment Placement; Employment Retention; Job Readiness/Life Skills. Referrals to other resources available as needed.

LEADERS IN COMMUNITY ALTERNATIVES, INC. (LCA)

Monitoring success, improving communities. LCA provides continuous alcohol monitoring, substance abuse monitoring and case management. www.lcaservices.com

To Get Connected

Contact Person: Leslie Summers,
Community Relations

Phone: (415) 546-5222 **Fax:** (415) 546-4147

Email: lsummers@lcaservices.com

Hours: Monday – Friday, 9:00am to 5:00pm

Referrals: May self refer, or be referred by Court, supervising authority, or community based program.

Things To Know

Eligible Population: All individuals involved in the criminal justice system, in custody and in community programs/alternative custody programs.

Faith Based: No.

Direct Services: Array of electronic monitoring including continuous alcohol monitoring, GPS monitoring, case management and other community based services.

MISSION NEIGHBORHOOD RESOURCE CENTER

Harm reduction drop-in center in the Mission district, targeting the homeless and those at risk in the neighborhood with a focus on Latino immigrants. Peer-led and professionally-supported staff. Entry point to single-adult shelter system; showers and laundry room; provides bilingual case management, mental health support, groups, community building and organizing; part-time medical clinic, including TB screening, urgent care, primary care, acupuncture, and HIV counseling and testing. Women's program on Thursday nights (6-8pm) provides dinner, hygiene kits, needle exchange, and social support for women. www.mnhc.org

To Get Connected

Contact Persons: Any intake staff

Phone: (415) 552-1013 Fax: (415) 863-1882

Email: info@mnhc.org

Hours: Monday - Friday, 7:00am to 7:00pm;

Women only: Thursday, 6:00pm to 8:00pm
(biological and transgender females)

Location: 165 Capp Street (between 16th & 17th), San Francisco, CA 94110

Notes: No referral needed. Drop-in only.

Things To Know

Languages Spoken: English, Spanish

Accessibility: Wheelchair accessible; other accommodations made as needed.

Client fees, if any: None.

Eligible Population: All individuals and family members.

Primary Community Served: Individuals with mental disabilities, substance addictions; homeless; transgendered adults.

Faith Based: No.

Direct Services: Access to Benefits (SSI, GA, TANF, etc.); Case Management; Co-occurring Disorder/Dual Diagnosis; Healthcare; Mental Health Treatment; Phone/Voicemail; Showers; Support Groups. Referrals to other resources available as needed.

NORTHERN CALIFORNIA SERVICE LEAGUE *MULTI-SERVICE CENTER*

Northern California Service League's Mission statement: To create safer, healthier communities by helping the incarcerated and formerly incarcerated become responsible and contributing members of society. Programs include Awakening New Futures, Children's Waiting Room, Day Reporting Center, and Parolee Employment Program. Comprehensive information, referrals, job training, and related assistance for ex-offenders. www.NorCalServiceLeague.org

To Get Connected

Contact Persons: Any intake staff
Phone: (415) 863-2323 **Fax:** (415) 863-1882
Email: ncsl@norcalserviceleague.org
Hours: Monday – Friday, 9:00am – 5:00pm
Location: 40 Boardman Place, San Francisco, CA 94103
Notes: No referral needed. Drop-ins are welcome. Appointments are accepted, too.

Things To Know

Languages Spoken: English and Spanish
Accessibility: Wheelchair accessible. Other disabilities are accommodated.
Client fees, if any: None.
Eligible Population: All individuals.
Primary Community Served: African American, Hispanic/Latino. All formerly incarcerated people, people involved in the criminal justice system.
Faith Based: No.

Direct Services: Transitional Housing; Access to Internet; Assistance Getting Drivers License or Other ID; Substance Abuse Treatment; Anger Management; Group Counseling/Therapy; Post-Incarceration Support; Basic/Remedial Education; Assessment & Application for Food Stamps, General Assistance, SSI; Employment Training; Employment Placement; Employment Retention; Job Readiness/Life Skills; Childcare; Parenting Support/Education Services for Children. Referrals to other resources available as needed.

PROJECT F.I.N. (FAMILIES IN NEED)

Project FIN offers clients referrals and some financial help. There is a job counselor who works with employers ready to hire their clients. Also, discounted legal services are available through a nearby law firm. www.projectfin.biz

To Get Connected

Contact Person: Gwen Strain, Executive Director

Phone: (415) 468-3337 or (510) 978-8205

Fax: (650) 878-2574

Email: gwen@projectfin.biz

Hours: Monday – Friday, 9:00am to 7:00pm, some Saturdays

Locations: 2444 San Bruno Avenue, Suite 3, San Francisco, CA 94134

Notes: No referral needed. By appointment only. No drop-ins.

Things To Know

Languages Spoken: English

What to Bring: State-Issued I.D. needed prior to entry. Program can assist with additional documentary after intake.

Accessibility: Not wheelchair accessible (Ground Level Entry w/ two Flights of Stairs). Some accommodation possible for wheelchairs as needed.

Client fees, if any: None.

Eligible Population: All Adults who are clean and sober for at least 30 days, have completed detox, and willing to submit to drug tests. Must not be convicted of sex offenses or arson.

Faith Based: No.

Direct Services: Access to Benefits (SSI, GA, TANF, etc.); Accompany to Court Dates; Clothing; E-mail Access; Employment Placement; Employment Retention; Employment Training; Food/Meals; Help/Vouchers to get State ID, etc.; Phone/Voicemail; Showers; Transitional Housing (6-18 months). Referrals to other resources available as needed.

SAGE SATELLITE SEXUAL TRAUMA CENTER

The SAGE Satellite Sexual Trauma Counseling (SSTC) Program provides trauma and drug-treatment services to women and girls who are also receiving services from other programs or agencies in the community. SSTC also reaches out to individuals who are incarcerated, or who are currently in treatment within in-patient substance abuse recovery programs or “Detox” programs. SSTC provides education and peer counseling groups within the jail and recovery systems on topics including rape and molestation, boundaries, relationships, substance abuse, prostitution, trauma recovery and domestic violence. SSTC also provides individual case management to women in custody, involving “one-to-one” counseling, assistance with writing letters for court, advocacy, referrals to residential programs or for housing, shelters, or medical care. Individual case management allows for the creation of "exit plans" for each client to support physical security, substance abuse recovery and sobriety, and the creation of a safety net of resources and referrals to prevent future relapse, victimization, or incarceration. SSTC clients in-custody can also potentially be referred to the STAR Center, SAGE’s day treatment program for trauma and substance abuse recovery, upon release. In some cases, SSTC staff are able to facilitate a client's introduction to the full range of services and resources available at SAGE. www.sagesf.org

To Get Connected

Contact Person: Dina Smith, Team Lead

Phone: (415) 358-2739; (415) 358-2729

Email: dinas@sagesf.org

Hours: Monday – Friday, 9:00am to 5:00pm

Location: 1275 Mission Street, San Francisco, CA 94103

Notes: No referral needed. Drop-ins welcome.

Things To Know

Languages Spoken: English, Spanish

What to Bring: TB Clearance. Program will assist with TB Testing.

Accessibility: Wheelchair accessible.

Client fees, if any: None.

Eligible Population: All women and girls.

Faith Based: No.

Direct Services: Case management, peer counseling, substance abuse recovery, trauma recovery. Referrals to other resources available as needed.

SAN FRANCISCO DEPARTMENT OF PUBLIC HEALTH *WITH OPEN ARMS*

With Open Arms, a San Francisco Initiative for Women, offers services for women sentenced to state prison, including drug treatment, mental health services, trauma recovery, housing, benefits enrollment, child reunification, child behavioral health assistance, job training and immediate placement, legal assistance, continuing education opportunities, social support, and family strengthening and empowerment.

The program represents a collaborative effort by Homeless Prenatal Program, Iris Center, Lawyers' Committee for Civil Rights, National Council on Crime & Delinquency, SF Clean City, San Francisco Adult Probation Department, and Walden House. www.waldenhouse.org

To Get Connected

Contact Persons: Sonia Crites, Program Director

Phone: (415) 402-0435 **Fax:** (415) 402-0413

Email: scrites@waldenhouse.org

Hours: Monday -Friday, 9:00am to 5:00pm

Location: 1254 13th St. Unit B, Treasure Island, San Francisco, CA 94130

Notes: May self refer, or be referred by parole, probation, or community based organization.

Things To Know

Languages Spoken: English

What to Bring: TB Clearance. Program will assist entering clients in getting this.

Accessibility: Wheelchair accessible. Other disabilities are accommodated.

Eligible Population: You may be eligible if you are a woman in SF County Jail who has been sentenced to State Prison; you are currently incarcerated in a state prison and will be paroling to San Francisco; you are currently on parole in San Francisco.

Transgender women welcome.

Primary Community Served: African American, Asian/Pacific Islander, Hispanic/Latino, American Indian/Alaskan, Lesbian/ Gay/ Bisexual/ Transgender, Immigrant

Faith Based: No.

Direct Services, only for program participants: Transitional Housing; Access to Internet; Assistance Getting Drivers License or Other ID; Clothing; Food/Prepared Meals; Hygiene/Personal Care Items; P.O. Box/Mail Service; Phone/Voicemail; Shower Facilities; Storage Facilities; Transit Vouchers; Health & Wellness Education workshops and group instruction, including HIV/STD prevention education; Case Management; Anger Management; Mentorship; Outreach; Post-Incarceration Support; GED & High School Education - Charter school in-house; Vocational Education; Assessment & Application for Food Stamps, General Assistance, and SSI; Employment Training; Employment Placement; Job Readiness/Life Skills; Money Management/Personal Financial Education; Representative Payee Services; Inmate & Parolee Legal Issues; Voting Outreach & Education; CJ referrals; Family Reunification; Parenting Support/Education. Referrals to other resources available as needed.

**SAN FRANCISCO PRETRIAL DIVERSION, INC. COURT ACCOUNTABLE CASE
MANAGEMENT CENTER (CACMC)**

To continually strive to provide the highest quality of pre- and post-release court alternatives. Providing Court-referred clients with immediate access to services while maintaining a strong awareness of community safety and restorative justice. www.sfpretrial.com

To Get Connected

Contact Persons: Richard F. Rendón, MSW,
Program Director

Phone: (415) 626-4995 **Fax:** (415) 626-3871

Email: richard_rendon@sfpretrial.com

Hours: Monday-Friday, 8:30am-5:00pm

Location: 567 7th St., San Francisco, CA
94103

Notes: Superior Court referral needed.
Once referred, clients may drop in.

Things To Know

Languages Spoken: English, Spanish, and
Chinese. Additional languages served by
interpreter.

Accessibility: Wheelchair accessible. Other
disabilities are accommodated.

Client fees, if any: None.

Eligible Population: Individuals, 18 and
older, referred by Superior Court

Primary Community Served: Individuals
involved in criminal justice system.

Faith Based: No.

Direct Services: Clients with severe mental health issues are provide with close monitoring of mental health treatment and medication compliance; Anger Management; Group Counseling/Therapy; Individual Counseling/Therapy; Post-Incarceration Support. Referrals to other resources available as needed.

SAN FRANCISCO SHERIFF'S DEPARTMENT *COMMUNITY PROGRAMS*

The San Francisco Sheriff's Department established the Community Programs to provide educational, vocational, substance abuse treatment, and batterers' intervention classes, as well as a variety of specialized services designed to help ex-offenders successfully reenter the community. The goal is to achieve successful community reintegration on all levels. We nurture ongoing collaborations with a wide range of community-based agencies to help address the needs of the clients. Further, clients are provided the opportunity to participate in the Five Keys Charter School. www.sfsheriff.com

To Get Connected

Contact Person: Shannon Kenoyer, Intake

Phone: (415) 575-6450 **Fax:** (415) 575-6451

Intake Hours: Monday – Friday, 8:00am to 1:30pm

Program Hours: Monday and Friday, 8:00am to 1:00pm; Tuesday to Thursday, 8:00am to 8:00pm; Saturday, 8:00am to 12:00pm

Location: 70 Oak Grove Street, San Francisco, CA 94107

Notes: No referrals required; Drop-ins only Monday-Friday 8:00am-1:00pm otherwise by appointment.

Things To Know

Languages Spoken: English, Spanish

Accessibility: Wheelchair accessible, first floor only. Limited service to vision-impaired.

Client fees, if any: \$10 per RSVP class if employed; if on public assistance (GA, SSI, Unemployment), \$5 per class. No other fees.

Eligible Population: All individuals, ages 18 and older.

Faith Based: No.

Direct Services: Anger Management, Counseling, Employment Placement, GED Preparation, Life Skills, Literacy/Basic Education, Mentoring, Transit Vouchers. Referrals to other resources available as needed. Community Works provides job development and *Manalive*, a 52-week, DV certified batterers program.

SAN FRANCISCO SHERIFF'S DEPARTMENT *NO VIOLENCE ALLIANCE (NOVA)*

The primary goal of the NoVA Project is to address the violence plaguing San Francisco and in particular, the significantly high crime communities of Bayview Hunters Point, Western Addition, and the Mission Districts, by providing intensive services to formerly incarcerated individuals with a history of violence to aid in their reentry into the community and reduce recidivism. The NoVA Project approach engages men and women, and encourages them to take control of their violent behavior through rehabilitation, and to the extent possible, successfully reenter the community as a productive member of society. The comprehensive approach stresses offender accountability and violence prevention education. www.sfsheriff.com

To Get Connected

Contact Person: Sergeant Daggs, NoVA Project Manager

Phone: (415) 558-2486 Fax: (415) 575-6452

Specific Intake Days and Times: Tues, Thurs, Fri and Sat

Hours: Monday – Friday, 8:00am to 5:00pm

Location: No drop-ins; must first contact Project Manager, listed below.

Notes: Referrals are required. No first-time drop-ins.

Things To Know

Languages Spoken: English

Client fees, if any: None.

Eligible Population: Men and Women who have been convicted of a violent crime(s). Must be soon to be/recently released from County Jail, or soon to be released from San Quentin State Prison and paroled to San Francisco, or currently on State Parole in San Francisco.

Primary Community Served: Primarily people returning to Western Addition, Mission, and Bayview/Hunters Point neighborhoods of San Francisco.

Faith Based: The NoVA Collaborative includes both secular and faith-based partners.

Direct Service: Case management; Anger management; Employment Training; Employment Placement; Transitional Housing; Mentoring. Referrals to other resources available as needed.

SAN FRANCISCO SHERIFF'S DEPARTMENT *WOMEN'S REENTRY CENTER*

A collaboration between the San Francisco Sheriff's Department, Center Point, Inc., and Community Works West, this is a multi-service drop-in center for formerly incarcerated women, providing substance abuse counseling and independent living skills development, as well as intensive case management and an arts mentorship program. Center Point's mission is to provide comprehensive support services by offering education, training, health care and counseling support so that clients can claim self worth and dignity and engage in pro-social lifestyles. Community Works' mission is to engage youth and adults in arts, education, and restorative justice programs that interrupt and heal the far-reaching impact of incarceration and violence by empowering individuals, families, and communities. www.sfsheriff.com
www.cpinc.org www.communityworkswest.org/index.php/women-rising-voices

To Get Connected

WRC Main Phone: (415) 734-3150

Location: 930 Bryant Street, San Francisco, CA 94102

Hours: Monday-Friday, 8:00am to 4:00pm (open later on some days for some programs)

Note: No referrals needed. Drop-ins are welcome.

Center Point

Contact Persons: Karen Tanner or Kenya Alfred

Phone: (415) 734-3153; (415) 730-0000

Email: kltanner@yahoo.com,
kenyacola@yahoo.com

Community Works West

Contact Persons: Chloe Turner or Michelle Torres-Maxson

Phone: (415) 734-3180

email: turnerchloe@rocketmail.com,
risingvoices@gmail.com

Things To Know

Languages Spoken: English, Korean, Spanish

Accessibility: Wheelchair accessible. Other disabilities may be accommodated.

Client fees, if any: None.

Eligible Population: Formerly incarcerated women residing in San Francisco. For *Women Rising/Rising Voices*, ages 18-25.

Primary Population/Community Served: African American, Asian/Pacific Islander, Hispanic/Latino, American Indian/Alaskan, Lesbian/Gay/Bisexual/Transgender, Immigrant, Spanish-speaking

Faith Based: No.

Direct Services: Access to Internet; Assistance Getting Drivers License or Other ID; Clothing; Food/Prepared Meals; Phone (no voicemail); Substance Abuse Treatment; Health & Wellness Education; Anger Management; Community Education & Mediation; Group Counseling/Therapy; Intensive Case Management; Individual Counseling/Therapy; Outreach; Post-Incarceration Support; Trauma Recovery Services; GED & High School Education; Vocational Education; Job Readiness/Life Skills; Parenting Support/Education; *Rising Voices* is a paid writing and performance internship for 18-25 year-old women. Referrals to other resources available as needed.

SENIOR EX-OFFENDER PROGRAM

Counseling, information, and referrals for ex-offenders who are seniors. www.seopsf.org

To Get Connected

Contact Person: Frank Williams

Phone: (415) 593-8235 **Fax:** (415) 822-5327

Email: info@seopsf.org

Hours: Monday and Friday, 9:00am to 4:30pm

Location: 1706 Yosemite Avenue, San Francisco, CA 94124

Notes: No referrals required; Drop-ins welcome.

Things To Know

Languages Spoken: English

Accessibility: Wheelchair accessible.

Client fees, if any: None.

Eligible Population: All formerly incarcerated people who are older adults. Men ages 50 and older and Women ages 45 and older. Housing is not provided for sex offenders.

Faith Based: No.

Direct Services: Access to Benefits (SSI, GA, TANF, etc.); Clothing; Counseling; Food/Meals; Phone/Voicemail. Referrals to other resources available as needed.

SF BAY COUNSELING AND EDUCATION

Behavior is learned, re-enforced and sanctioned. Change is possible, understanding is credible, so hope can be conceivable. Our mission is to help those whom come through our doors to help themselves, change recover and restore and return to their homes families and community with the tools, resources to thrive and sustain wellness in a positive non violent capacity.

To Get Connected

Contact Person: Tim Karo, Program Director

Phone: (415) 759-9500 **Fax:** (415) 871-2211

Specific Intake Days and Times: Tues, Thurs, Fri and Sat

Hours: Tuesday – Saturday, by appointment only. Intake Tuesday, Thursday, Friday and Saturday.

Location: 1700 Irving Street, San Francisco, CA 94122

Notes: Referrals sometimes required. No drop-ins. Please call for more information and appointments.

Things To Know

Languages Spoken: English, Spanish

What to Bring: State-Issued ID. Program may be able to assist clients in getting this.

Accessibility: Wheelchair accessible. Other disabilities are accommodated.

Client fees, if any: Based on documented income, GA, SSI, SSDI, employment. Fees range from \$10 - \$60 per session based on proof of income.

Eligible Population: Men, Women, Transgender people, ages 18-65.

Primary Community Served: African American, Asian/Pacific Islander, Hispanic/Latino, American Indian/Alaskan, Lesbian/Gay/Bisexual/Transgender

Faith Based: No.

Direct Services: Emergency Shelter - linkage to shelter system, access points; Rental Move-in Assistance - season of sharing and catholic charities rental assistance; Substance Abuse Treatment; Co-occurring Disorder/Dual Diagnosis Treatment; Anger Management; Group Counseling/Therapy; Outreach; Batterers Counseling (Domestic Violence) certified; certified Parenting Program DHS approved provider; Representative Payee Services; Housing & Eviction Defense - referrals to community partners; Restraining/Stay Away Orders - referrals to community partners; Parenting Support/Education – DHS-approved Parent Education Program. Referrals to other resources available as needed.

ST. ANTHONY FOUNDATION *SOCIAL WORK CENTER*

The Social Work Center provides comprehensive services for families and individuals under 60 who are dealing with issues related to homelessness and poverty. The primary goal of the Center is to provide services that support, stabilize, and improve the quality of life for homeless, low income, undocumented, and working poor individuals and families. www.stanthonysf.org

To Get Connected

Contact Person: Gary Bickel, Intake Coordinator

Phone: (415) 241-2655 **Fax:** (415) 440-7773

Email: gbickel@stanthonysf.org

Hours: Monday, Tuesday, Thursday, Friday, 8:30am to 12:00pm, 1:00pm to 4:30pm; Wednesday, 8:30am to 12:00pm

Location: 121 Golden Gate Avenue, San Francisco, CA 94102

Notes: No referral needed. Most by appointment.

Things To Know

Languages Spoken: English, Spanish

Accessibility: Wheelchair accessible.

Client fees, if any: None.

Eligible Population: All individuals and family members.

Primary Community Served: African American, Asian/Pacific Islander, Hispanic/Latino, American Indian/Alaskan, Lesbian/Gay/Bisexual/Transgender

Faith Based: Yes - Christian.

Direct Services: Alcohol/Drug Treatment; Co-occurring Disorder/Dual Diagnosis; Mental health Treatment; Access to Benefits (SSI, GA, TANF, etc.); Representative Payee; Counseling; Help/Vouchers to Get State ID; Crisis Intervention. Referrals to other resources available as needed.

SWORDS TO PLOWSHARES *HEALTH AND SOCIAL SERVICES*

The vision of Swords to Plowshares is that all veterans will have access to the care and services they need and deserve to rebuild their lives. War causes wounds and suffering that last beyond the battlefield. Swords to Plowshares' mission is to heal the wounds, to restore dignity, hope and self-sufficiency to all veterans in need, and to significantly reduce homelessness and poverty among veterans. Founded in 1974, Swords to Plowshares is a community-based not-for-profit organization that provides counseling and case management, employment and training, housing, and legal assistance to veterans in the San Francisco Bay Area. We promote and protect the rights of veterans through advocacy, public education and partnerships with local, state and national entities. www.swords-to-plowshares.org

To Get Connected

Contact Person: James Robinson, Intake/
Eligibility Specialist

Phone: (415) 252-4788 **Fax:** (415) 252-4790

Email: jrobinson@stp-sf.org

Hours: Monday-Friday, 9:00am to 12:00pm
and 1:00pm to 5:00pm

Location: 1060 Howard Street, San
Francisco, CA 94103

Transitional and Permanent Housing
programs at other sites and not available
for drop-in.

Employment services at 401 Van Ness, Suite
302

Notes: No referral required. Drop-ins are
welcome. (Transitional and permanent
housing are off-site, and not available for
drop-ins.)

Things To Know

Languages Spoken: English, Spanish,
Tagalog, Mandarin

What to Bring: State-Issued ID, military
discharge form DD-214. Program will assist
entering clients in getting these, and will
see clients before the documentation is
complete.

Accessibility: Wheelchair accessible. Other
disabilities are accommodated.

Client fees, if any: No client fees.

Eligible Population: All individuals, 18 and
older, who are veterans of the U.S. Military.
Discharge status irrelevant.

Primary Community Served: Homeless
veterans.

Faith Based: No.

Direct Services: Emergency Shelter; Hotel Vouchers; Permanent Housing; Rental Move-in Assistance; Transitional Housing; Access to Internet; Assistance Getting Drivers License or Other ID; Clothing; Food/Prepared Meals; Hygiene/Personal Care Items; Mail Service; Phone/Voicemail; Transit Vouchers; Move in/out assistance; Mental Health Treatment; Substance Abuse Treatment; Co-occurring Disorder/Dual Diagnosis Treatment; Medical Care; Anger Management; Community Education & Mediation; Group Counseling/Therapy; Intensive Case Management; Individual Counseling/Therapy; Mentorship; Outreach; Post-Incarceration Support; Trauma Recovery Services; Vocational Education; Assessment & Application for Food Stamps, General Assistance, SSI; Credit Repair; Employment Training; Employment Placement; Employment Retention; Job Readiness/Life Skills; Money Management/Personal Financial Education; Representative Payee Services; Housing & Eviction Defense; VA benefits assistance; Family Reunification; Parenting Support/Education; Visits of Family Members in Jails & Prisons. Referrals to other resources available as needed.

TENDERLOIN NEIGHBORHOOD DEVELOPMENT CORPORATION *SOCIAL WORK UNIT*

Tenderloin Neighborhood Development Corporation's (TNDC) mission is to provide safe, affordable housing with support services for low-income people in the Tenderloin community and to be a leader in making the neighborhood a better place to live. The Social Work Unit provides services with a Harm Reduction approach and operates under the philosophy of "meeting clients where they are at." Tenants are not required to participate in support services and all tenant participation is 100% voluntary. www.tndc.org

To Get Connected

Phone: (415) 358-3938

Hours: Monday - Friday; 8:30am-5pm

Office Location: 215 Taylor Street, San Francisco, CA 94102.

Notes: No referral needed. Drop-ins welcome. Individuals must be housed at TNDC to receive services from the Social Work Unit.

Things To Know

Languages Spoken: English. Some Spanish, Tagalog, Cantonese, Mandarin, German, Vietnamese

What to Bring: State-Issued ID, Social Security Card.

Accessibility: Wheelchair accessible. Other disabilities are accommodated.

Client fees, if any: No fees. Rent is based on regulatory requirements of each site.

Eligible Population: All currently homeless individuals with multiple diagnoses, referred by HAS. May not have a criminal conviction for a violent offense within five years. May not have a criminal conviction for a sex offense (lifetime), and may not be a registered sex offender. No drug-related convictions within three years.

Faith Based: No.

Direct Services: Permanent Housing; Assistance Getting Drivers License or Other; Food/Prepared Meals; Hygiene/Personal Care Items; P.O. Box/Mail Service; Tenants have access to Social Worker office phones during business hours; Shower Facilities; Transit Vouchers; Health & Wellness Education; Group Counseling/Therapy; Intensive Case Management; Outreach; Money Management/Personal Financial Education; Representative Payee Services; After-school Program. Referrals to other resources available as needed.

THIS SACRED SPACE

This Sacred Space is an organization whose objective is to share with those who are currently or formerly incarcerated the message that spiritual freedom is available now. Using dialogue, contemplation and meditation, our program points to this sacred space where the mind and heart experiences the peace that is eternally present. www.thissacredspace.org

To Get Connected

Contact Person: Kenneth Dale Johnson

Phone: (415) 706-3782 **Fax:** (707) 933-8846

Email: Kenny@thissacredspace.org

Hours: Monday – Friday, 9:00am to 5:00pm

Mailing Address Only: Box 3, Fairfax, CA
94930

Notes: No referral needed. Contact to set up an appointment.

Things To Know

Languages Spoken: English.

Accessibility: Wheelchair accessible.

Client fees, if any: No fees.

Eligible Population: All individuals currently in prison or jail or recently released. Must be clean and sober.

Faith Based: Yes.

Direct Services: Counseling, Mentoring. Referrals to other resources available as needed.

WALDEN HOUSE *BRIDGES*

Reduce recidivism and help parolees discharge from parole successfully! Link parolees to services to help them adjust in the community. www.waldenhouse.org

To Get Connected

Contact Person: Dr. Ryan Berman, Director

Phone: (415) 637-1531

Email: rberman@waldenhouse.org

Hours: Monday – Friday, 9:00am to 5:00pm

Location: 1885 Mission Street, San

Francisco, CA 94103

Notes: Individuals are referred by Parole.

Drop-ins are allowed.

Things To Know

Languages Spoken: English and Spanish

What to Bring: State-Issued ID, Social Security Card, Proof of SF Residency, TB Clearance. Program will assist entering clients in getting these.

Accessibility: Wheelchair accessible. Other disabilities are accommodated.

Client fees, if any: No Fees

Eligible Population: Individuals, ages 18 and older, who are incarcerated in or recently released from State prison. Individuals who have a criminal conviction for a violent offense, a sex offense, a gang-related offense, arson, or are registered sex offenders are considered on a case-by-case basis.

Faith Based: No.

Direct Services: Access to Internet; Assistance Getting Drivers License or Other ID; Clothing; Food/Prepared Meals; Mental Health Treatment; Substance Abuse Treatment; Co-occurring Disorder/Dual Diagnosis Treatment; Vision Care; Health & Wellness Education; Anger Management; Group Counseling/Therapy; Intensive Case Management; Individual Counseling/Therapy; Outreach; Post-Incarceration Support; Basic/Remedial Education; GED & High School Education; Reading/Literacy; Assessment & Application for Food Stamps; Assessment & Application for General Assistance; Assessment & Application for SSI; Employment Training; Employment Placement; Employment Retention; Job Readiness/Life Skills; Money Management/Personal Financial Education; Representative Payee Services. Referrals to other resources available as needed.

**WALDEN HOUSE SERVICES TO ENHANCE PAROLEE SUCCESS (STEPS) DAY
REPORTING CENTER**

Reduce recidivism and help parolees discharge from parole successfully!

www.waldenhouse.org

To Get Connected

Contact Persons:

Mike Davila, Director

Phone: (415) 503-2227

Email: mdavila@waldenhouse.org

Hours: Monday – Friday, 9:00am to 9:00pm; Saturday and Sunday, 9:00am to 3:00pm. Intake Monday-Friday only.

Location: 1885 Mission Street, San Francisco, CA 94103

Notes: Must be referred by Parole. Drop-ins allowed.

Things To Know

Languages Spoken: English and Spanish

What to Bring: State-Issued ID, Social Security Card, Proof of SF Residency, TB Clearance. Program will assist entering clients in getting these.

Accessibility: Wheelchair accessible. Other disabilities are accommodated.

Client fees, if any: No Fees

Eligible Population: May depend on conviction history – evaluated on a case-by-case basis.

Primary Community Served: Individuals who are incarcerated in or recently released from San Francisco County Jail or Alternative Custody; on SF Adult Probation; homeless.

Faith Based: No.

Direct Services: Transitional Housing; Access to Internet; Assistance Getting Drivers License or Other ID; Clothing; Food/Prepared Meals; Mental Health Treatment; Substance Abuse Treatment; Co-occurring Disorder/Dual Diagnosis Treatment; Health & Wellness Education; Anger Management classes; Group Counseling/Therapy; Intensive Case Management; Individual Counseling/Therapy; Outreach; Post-Incarceration Support; Basic/Remedial Education; GED & High School Education; Reading/Literacy; Vocational Education; Assessment & Application for Food Stamps, General Assistance, SSI; Employment Training; Employment Placement; Employment Retention; Job Readiness/Life Skills; Money Management/Personal Financial Education; Representative Payee Services; Parenting Support/Education. Referrals to other resources available as needed.